



Safer City Partnership Strategy Board

Date: MONDAY, 29 NOVEMBER 2021
Time: 3.30 pm
Venue: VIRTUAL PUBLIC MEETING (ACCESSIBLE REMOTELY)

Members:

Ruby Sayed, Community and Children's Services Cttee - Chair (Chair)	Don Randall, City of London Crime Prevention Association
Tijs Broeke, Police Authority Board (Deputy Chairman)	Tim Wiseman, City & Hackney CCG
James Chapman, London Fire Brigade	Sophie Anne Fernandes, Licensing Committee Chairman
Marvin Bruno, British Transport Police	Clare Ansdell, Probation Service
Claire Dumontier-Marriage, Cheapside Business Alliance	David Evans, City of London Police
Renu Gupta, City of London Police Independent Advisory & Scrutiny Group	Patrick Brooks, London Ambulance Service
Bob Benton, City Business Representative	

Enquiries: **Chris Rumbles**
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Accessing the virtual public meeting

Members of the public can observe this virtual public meeting at the below link:

<https://youtu.be/-fstyiktago>

This meeting will be a virtual meeting and therefore will not take place in a physical location. A recording of the public meeting will be available via the above link following the end of the public meeting for up to one municipal year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

John Barradell
Town Clerk and Chief Executive

AGENDA

1. **APOLOGIES**

2. **DECLARATIONS OF INTEREST**

3. **MINUTES**

To agree the public minutes of the Safer City Partnership Strategy Board meeting held on 27th September.

For Decision
(Pages 5 - 10)

4. **OUTSTANDING ACTIONS**

For Information
(Pages 11 - 12)

5. **CITY OF LONDON POLICE UPDATE - POLICE REPORT FOR THE PERIOD
SEPTEMBER - NOVEMBER 2021**

Report of the Commissioner.

For Information
(Pages 13 - 28)

6. **PROCEEDS OF CRIME ACT FUNDING BIDS**

For Decision

a) Addressing vulnerability in the Night Time Economy (Pages 29 - 32)

b) Additional counselling for people who have experienced domestic or sexual abuse (Pages 33 - 36)

7. **COMMUNITY SAFETY TEAM UPDATE**

Report of the Director of Community and Children's Services.

For Information
(Pages 37 - 44)

8. **PUBLIC PROTECTION SERVICE (ENVIRONMENTAL HEALTH, LICENSING AND
TRADING STANDARDS) UPDATE**

Report of the Executive Director Environment.

For Information
(Pages 45 - 56)

9. **LONDON FIRE BRIGADE**

Update of the Borough Commander, London Fire Brigade.

For Information

10. **OTHER PARTNER UPDATES**

For Information
11. **PARKGUARD LTD CITY-WIDE PATROL**
Report of the Director of Community and Childrens' Services.

For Information
(Pages 57 - 60)
12. **DOMESTIC ABUSE AND VIOLENCE AGAINST WOMEN AND GIRLS**
Report of the Director of Community and Children's Services.

For Information
(Pages 61 - 92)
13. **SAFER CITY PARTNERSHIP REVIEW**
Report of the Director of Community and Children's Services.

For Decision
(Pages 93 - 96)
14. **QUESTIONS RELATING TO THE WORK OF THE GROUP**
15. **ANY OTHER BUSINESS**

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SAFER CITY PARTNERSHIP STRATEGY BOARD

Monday, 27 September 2021

Minutes of the meeting of the Safer City Partnership Strategy Board held as a virtual public meeting at 11.30 and available to view at

Present

Ruby Sayed (Chair)	Don Randall
Tijs Broeke (Deputy Chair)	Clare Ansdell
Claire Dumontier-Marriage	David Evans
Bob Benton	James Chapman
Andrew Carter	- Director of Community and Children's Services
Alex Orme	- Head of Police Authority
Chris Pelham	- Assistant Director, People
Simon Cribbens	- Assistant Director, Partnership and Commissioning
Peter Davenport	- Licensing Manager
Ayesha Fordham	- Domestic Abuse, Vulnerability and Risk Policy Officer
Valeria Cadena	- Community Safety Manager
Jillian Reid	- Anti-Social Behaviour Co-ordinator
Philip Saunders	- Remembrancer's Office
Mark Haddon	- City of London Police
Christopher Hay	- City of London Police
Alexander Wisbey	- City of London Police
Althea Cribb	- Standing Together
Andrew Trathen	- Consultant in Public Health, London Borough of Hackney
Claire Giraud	- Senior Public Health Practitioner, London Borough of Hackney
Charlie Pearce	- Chamberlain's Department
Chris Rumbles, Clerk	- Town Clerk's Department

1. APOLOGIES

Apologies were received from James Thomson, Gavin Stedman and Patrick Brooks.

2. DECLARATIONS OF INTEREST

There were no declarations.

3. MINUTES

RESOLVED: That the minutes of the Safer City Partnership Strategy Board meeting on 15th May 2021 be approved as an accurate record.

4. OUTSTANDING ACTIONS

The Board received a report of the Town Clerk providing Partners with a summary of outstanding actions from previous meetings.

RESOLVED: That the Board note the outstanding actions.

5. **STRATEGIC ASSESSMENT 2021**

The Board considered a report of the Director of Community and Children's Services that provided an update on a Strategic Assessment 2021 and offered an analysis of crime and community safety issues across the City of London.

The Community Safety Manager asked all Responsible Authorities to contribute to the Strategic Assessment and provide details of priorities they would like to see included within the Safer City Partnership Strategic Plan.

RESOLVED: That the Board approves the Strategic Assessment 2021.

6. **ADMINISTRATION OF PROCEEDS OF CRIME ACT (POCA) FUNDS**

The Board received a report of the Director of Community and Children's Services proposing the management and awarding of POCA funding be transferred to the Central Grants Unit (CGU).

The Community Safety Manager explained how the proposal would allow for the Community Safety Team to benefit from support of the Central Grants Unit in dealing with the administration and monitoring of Proceeds of Crime Act Fund grants. This would then allow for approved grant funding to be published on the Central Grants Unit's website, thereby offering increased transparency and hopefully leading to an increase in applications coming through as a result.

RESOLVED: That Partners:

- Approve the transfer of Proceeds of Crime Act grant management and administration to the Central Grants Unit.

7. **PARTNER AGENCY UPDATES**

a) City of London Police

The Commissioner talked the Board through the various aspects of crime reporting included within the report. This included the five-year trend in crime, current levels of crime and comparable data periods. Violence against a person had seen a steady increase following the reopening of licensed premises but was not yet back to the same levels as pre-lockdown.

Incidents of rape and sexual assault had seen an increase over the last three months, with this being a key focus of the night time economy moving into the Christmas period, with an update on a Christmas campaign to follow at the next Board meeting.

Acquisitive crime had remained relatively stable over the last twelve months. Bike theft had been an area of focus and there was good news on this front in bucking the seasonal trend, with this crime having been an issue over the last five years but now starting to see positive results.

Anti-social behaviour levels remain consistent with this time last year, but were still at a lower level than pre-lockdown. Consistent types of incident were being reported including drunk people on buses, noise nuisance and begging. Begging remains an ongoing issue with efforts looking to address this through Operation Luscombe.

The Board noted that City of London Police also continued responding to a number of public event incidents and also provided police visibility around various protests.

RESOLVED: That the report be received, and its content noted.

At this point in the meeting, the Board considered a City of London Police Proceeds of Crime Act funding bid that had been circulated as a late item.

POCA Funding Bid – The ‘SCaN Pad’ Project

The Chair remarked on the late circulation of the bid and suggested Partners be allowed an opportunity to review the bid in advance of any decision being taken. The Chair proposed the bid be dealt with under delegated authority to the Chair and Deputy Chair following the meeting. This would then allow Partners sufficient time to review the proposal and submit any questions.

RESOLVED: That delegated authority be granted to the Chair and Deputy Chair for a decision to be taken following the meeting, subject to any comments or observations received from Partners.

b) London Fire Brigade

The Borough Commander referred to a gradual increase in incidents having been seen, but with attendance times still being met. London Fire Brigade had also seen an increase in incidents on city bridges. Work continued at running a Fire Cadets course at Dowgate Fire Station following lockdown. London Fire Brigade also continued with home start visits, going into properties and carrying out risk assessments.

RESOLVED: That the update be noted.

c) Probation Service

The Board noted that the Probation Service was currently operating at business-as-usual levels in terms of staffing. All individuals were being seen at least once a month through a face-to-face meeting, with those considered higher risk individuals being seen more often. There were currently very few people living at City addresses that were on Probation Services' books.

It was confirmed that the Probation Service was currently going through a period of transition in looking to achieve a unification of services.

d) London Ambulance Service

The London Ambulance Service representative had given their apologies for the meeting.

e) National Health Service City & Hackney Clinical Commissioning Group

A National Health Service representative was absent from the meeting.

8. COMMUNITY SAFETY TEAM UPDATE

The Board received a report of the Director of Community and Children's Services providing an update on Community Safety Team activity not otherwise addressed on the agenda.

The Board noted that the City of London Domestic Abuse Multi-Agency Risk Assessment Conference (MARAC) had continued running successfully throughout lockdown. Community Trigger incidents were hardly ever received and those that had been reported did not activate a Community Trigger. This was owing to incidents of anti-social behaviour not being reported through the correct channels of City Corporation, City Police via 101 or the ASB Portal.

City of London Police Officers were being approached as they walked the streets with reports of incidents. It was stressed that the correct processes and procedures must be followed when reporting incidents as there was a need to know what was happening and to ensure that incidents were being recorded correctly.

RESOLVED: That the report be received, and its content noted.

9. DOMESTIC ABUSE AND VIOLENCE AGAINST WOMEN AND GIRLS

The Board received a report of the Director of Community and Children's Services providing Members with an update on current service delivery, actions and provisions around Domestic Abuse and Violence Against Women and Girls (VAWG). The Board were also presented with a Standing Against Domestic Abuse report as part of the City's co-ordinated response to VAWG.

A Partner referred to refugees in the City and questioned whether sufficient provision and support was available where it was needed and what was being done to reach out to families in need. It was explained how every effort was being made at providing support through circulating information to hotels and offering a translation service where it was needed, but with capacity being a concern should any increase be seen.

The Board noted that a Specialist Bangladeshi Advocate and Vulnerable Victim Advocate were now both in post and were accepting referrals.

The Chair acknowledged the range of services available and stressed a need to ensure those with a disability were offered suitable access to each service. It was confirmed that data was being captured that would offer a clear picture of those who were accessing the service, whether it was meeting their needs and that any issues were being addressed accordingly.

The Chair emphasised a need to capture relevant data across all Partners and proposed this be done through a uniform data capturing template, which would then make a real difference in assessing services being provided.

RESOLVED: That the report be received, and its content noted.

10. **DOMESTIC ABUSE ACT 2021**

The Board received a report of the Remembrancer updating on the Domestic Abuse Act 2021.

The Chair welcomed a comprehensive report offering an update on an important subject.

RESOLVED: That the report be received, and its content noted.

11. **COMMUNITY AND CHILDREN'S SERVICES UPDATE**

The Board received a report of the Director of Community and Children's Services updating on relevant activity from the Department since the last meeting.

RESOLVED: That the report be received, and its content noted.

12. **PUBLIC PROTECTION SERVICE (ENVIRONMENTAL HEALTH, LICENSING AND TRADING STANDARDS) UPDATE**

The Board received a report of the Executive Director of Environment updating on work of the Public Protection Service that was relevant to the Safer City Partnership Board.

RESOLVED: That the report be received, and its content noted.

13. **CITY AND HACKNEY SAFEGUARDING ADULTS BOARD ANNUAL REPORT 2019/20**

The Board received a report of the Independent Chair of the City and Hackney Safeguarding Adults Board outlining the Board's annual report for 2021.

The Director of Community and Children's Services referred to the report having been through a number of City Corporation Committees, with a key issue identified being knowing how to report any safeguarding concerns. A leaflet had now been produced providing relevant information, which the Director agreed to share with Partners so they would know how to report any safeguarding concerns.

RESOLVED: That the report be received, and its content noted.

14. **CITY OF LONDON POLICE-ACQUISITIVE CRIME ELECTRONIC MONITORING PROJECT**

The Board received a report of the Commissioner updating on an Acquisitive Crime Electronic Monitoring Project.

The Board noted the project was due to go live on Wednesday, with the Metropolitan Police Service going live on the same day.

The Probation Service Representative confirmed the system would be used as part of pre-sentencing reports when considering any potential licensing condition.

A Partner noted reference in the report to there being no evidence to suggest the project would adversely affect individuals under protected characteristics. The Partner questioned if this was accurate. The Commissioner responded, acknowledging the Partner was not alone in their concern in this regard, but stressed it was about finding the right balance and tagging individuals being considered a better option than going to prison.

It was highlighted to partners that the system was being introduced to act as a deterrent; the project has already been running in six Police Forces nationally, it has proved effective in acting as a deterrent and has also seen a significant reduction in reoffending.

RESOLVED: That the report be received, and its content noted.

15. **QUESTIONS RELATING TO THE WORK OF THE BOARD**

There were no questions.

16. **ANY OTHER BUSINESS**

Role of the Partnership Moving Forward

The Director of Community and Children's Services updated Partners on progress in looking at how to improve the partnership moving forward. Consideration was being given to a separation of roles, with the Strategy Board moving to an officer-based membership and Members providing an oversight and scrutiny role through a separate Scrutiny Committee.

The Director acknowledged all the good reporting coming through to the Board but questioned whether the Board was currently adding value and achieving the best results for all Partners. The Director questioned whether the Board was delivering bite in areas it wanted to look at or if a preferred option could be deep dive sessions instead.

The Director explained that the team were in the early stages of working through this and that they would be looking to align any future arrangements to an overall Governance Review that was currently taking place at the City Corporation. It was confirmed that a report would follow for the Board's consideration.

Chairman

Contact Officer: Chris Rumbles
christopher.rumbles@cityoflondon.gov.uk

SAFER CITY PARTNERSHIP STRATEGY BOARD

25 May 2021

OUTSTANDING REFERENCES

No.	Meeting Date & Reference	Action	Owner	Status
1	7.11.19 Item 6 Partnership Data Review	Multi-agency strategic assessment to be developed. Update to be provided at next meeting. Initial scoping exercise undertaken. Draft strategy to be prepared. Chairman stressed a need for SCP to receive analytical support.	Head of Corporate Strategy and Performance (HOCS&P)	<u>ONGOING:</u> Chief Strategy Officer to take forward on their arrival at COLC. Chief Strategy Officer now in post and putting together a team
2	25.2.21 Item 16 Information Sharing Agreement	Partners to nominate a representative to assist with the Information Sharing Agreement consultation process.	Community Safety Manager / All Partners	<u>ONGOING</u>

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CITY OF LONDON POLICE: OFFICIAL - RECIPIENT ONLY

Strategy Boards & Committee(s):	Date(s):
Safer City Partnership	19/11/2021
Subject: Police report for the period September – November 2021	Public
Report of: Commissioner of Police Author: Superintendent William Duffy, Sector Policing, City of London Police	For Information
Summary	
<p>The report provides an overview of the crime and ASB recorded in the City of London for the period September – November 2021.</p>	
Recommendation(s)	
<p>Members are asked to:</p> <ul style="list-style-type: none"> • Note the report 	

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Introduction

The City of London experiences relatively low levels of crime, disorder and anti-social behaviour. This reflects the efforts of the City of London Police, the City of London Corporation and many other partners.

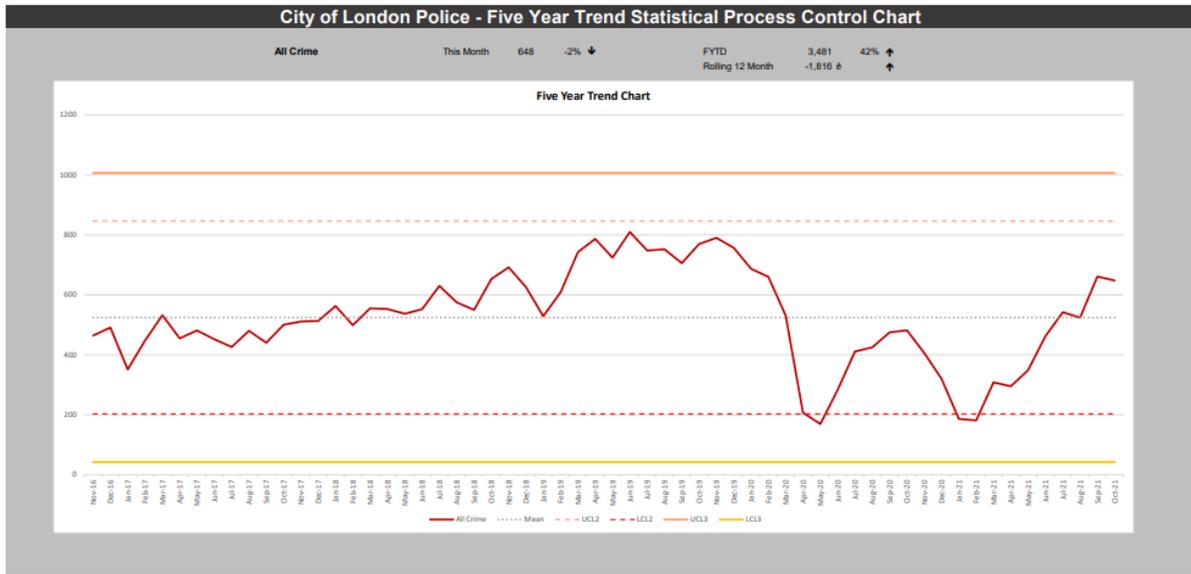
Working together we contribute to maintaining the City as the world's leading financial and business centre as well as being an attractive place to live, socialise and visit. Since its establishment the Safer City Partnership has played a key role in reducing crime and other harm.

This report identifies five main priorities, linked to the Safer City Partnership Strategic Plan:

- **Violence Against the Person** – People are safe from violent crime and violence against the person
- **Night Time Economy Crime and Nuisance** – People are safe and feel safe in the night-time economy
- **Acquisitive Crime** – People and businesses are protected from theft and fraud/acquisitive crime
- **Anti-Social Behaviour** – Anti-Social Behaviour is tackled and responded to effectively
- **Supporting the Counter Terrorism Strategy through Delivery of the Prevent Strategy** – Vulnerable people and communities are safeguarded from radicalisation and the threat of terrorism.

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Five Year Crime Trend

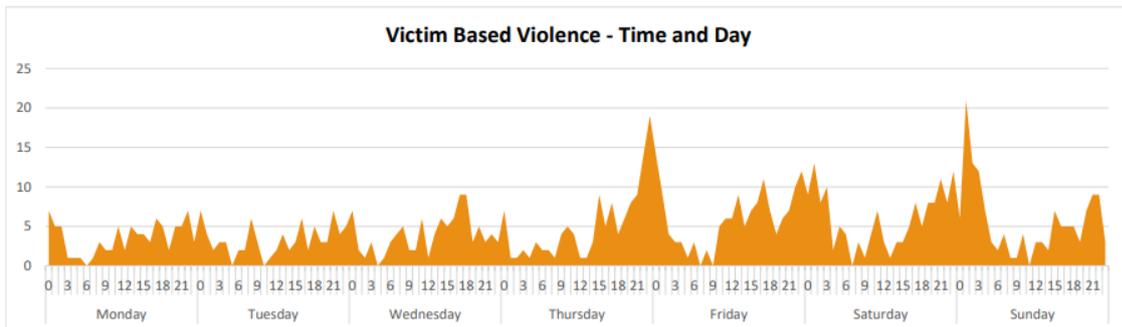


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Violence Against the Person



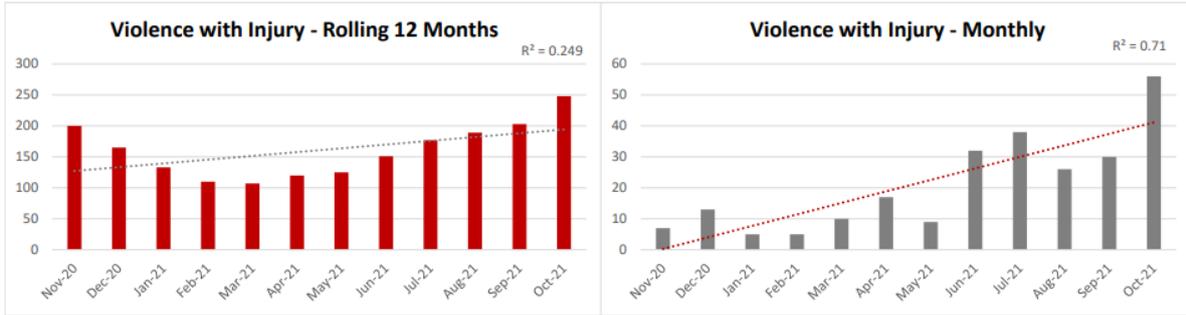
Change	* This Month	35%	Positive Outcome Rate FYTD:	14%	National Position:	N/A
	* FYTD	100%		19/20 FYTD Change:		-18%
	* Rolling 12 Month	1%				



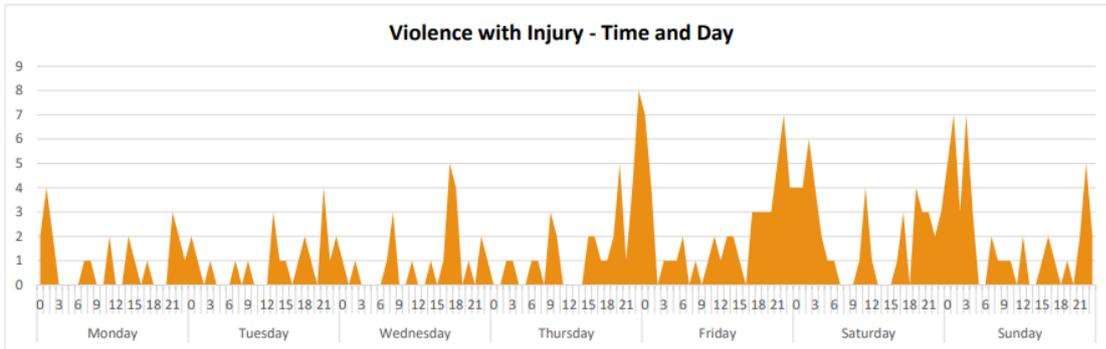
Victim based violence has fallen by 18% in the FYTD, a very noticeable impact with the lifting of COVID-19 restrictions and reopening of NTE.

Violence with Injury

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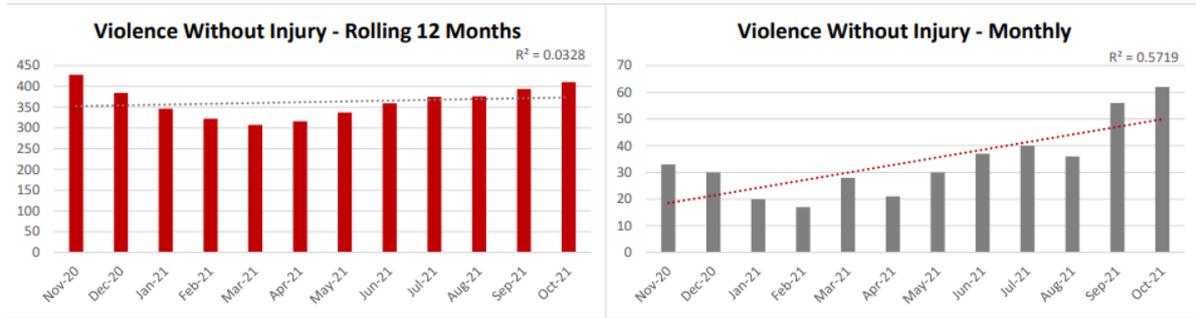


Change	* This Month	87%	Positive Outcome Rate FYTD:	11%	National Position:	1
	* FYTD	210%		19/20 FYTD Change:		5%
	* Rolling 12 Month	6%				

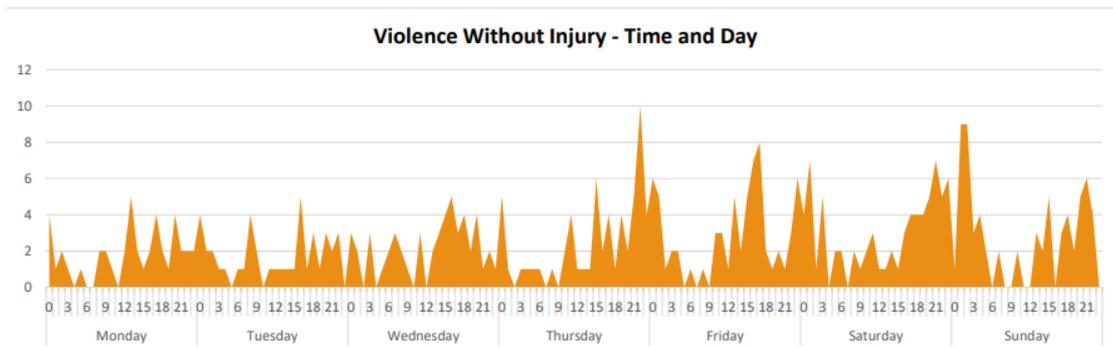


Violence without Injury

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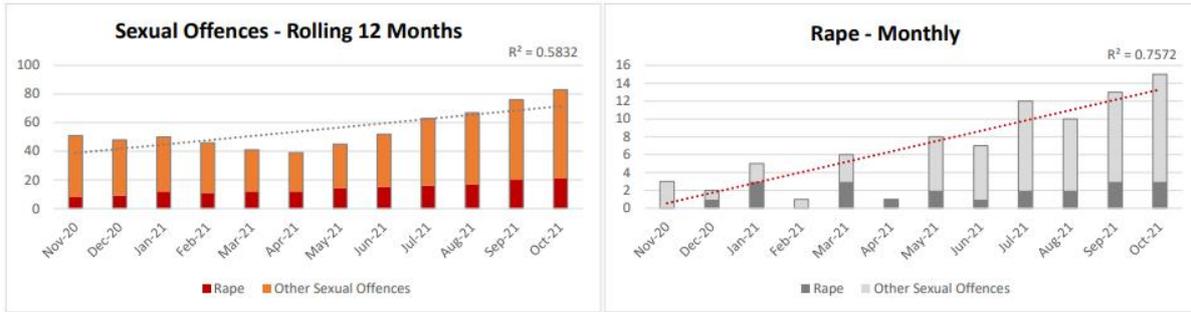
Change	* This Month	11%	Positive Outcome Rate FYTD:	18%	National Position:	1
	* FYTD	58%		19/20 FYTD Change:		-33%
	* Rolling 12 Month	-11%				



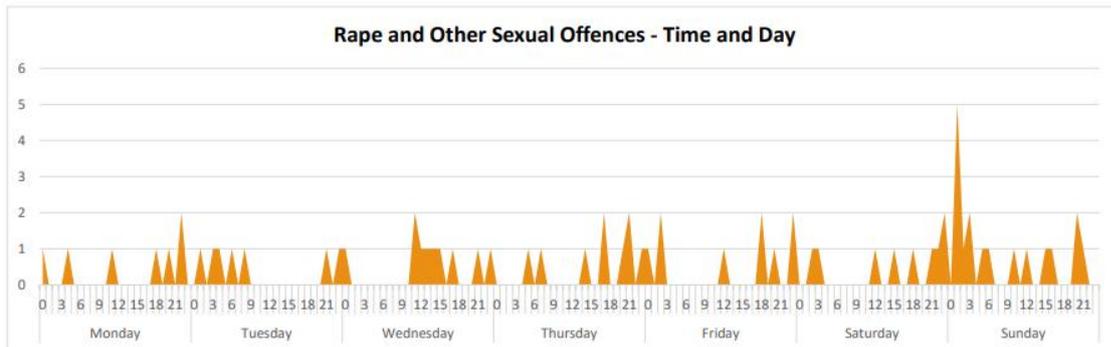
Rape & Sexual Offences

The FYTD has seen an increase in sexual offences, most likely due to the lifting of lockdown measures and more people returning to the City.

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Change	* This Month	15%	Positive Outcome Rate FYTD:	6%	National Position:	16
	* FYTD	175%		19/20 FYTD Benchmark:		5%
	* Rolling 12 Month	51%				

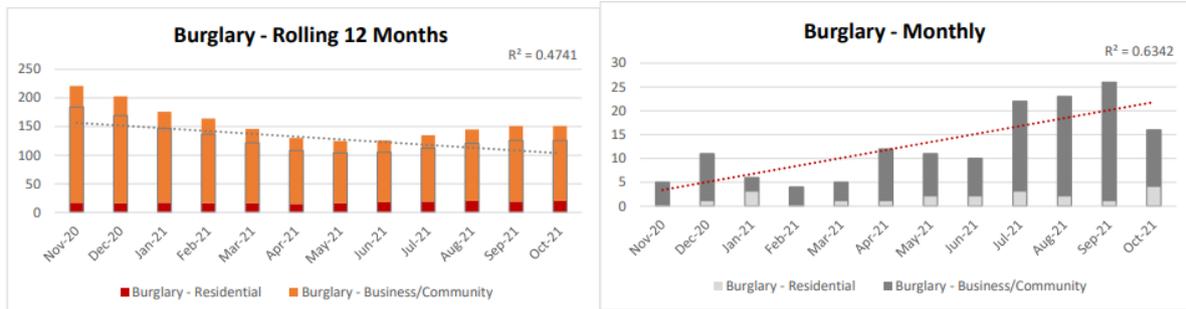


Acquisitive Crime

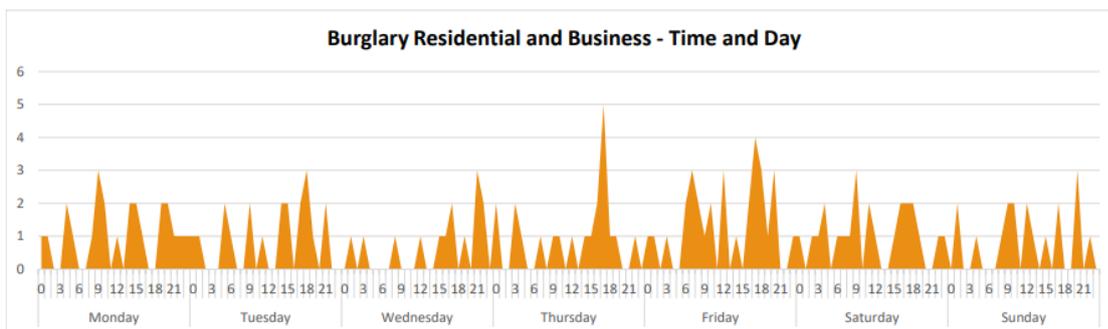
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Burglary

The FYTD shows a 38% reduction with an increase in the September and October months.



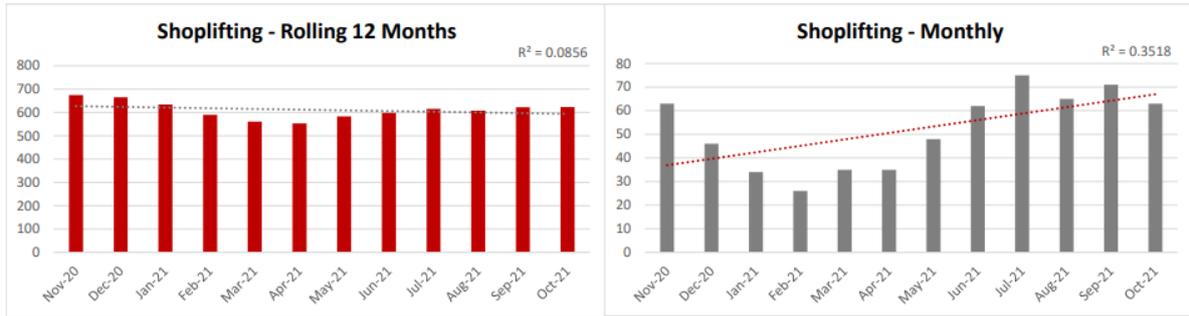
Change	* This Month	-38%	Positive Outcome Rate FYTD:	8%	National Position:	1
	* FYTD	4%		19/20 FYTD Benchmark:		-41%
	* Rolling 12 Month	-38%				



Shoplifting

City is on a 27% reduction FYTD. Seasonality shows higher levels of offending over the summer, however with the lifting of COVID 19 restrictions, shops reopening and increase footfall September saw an increase with numbers falling in October. Alcohol, food and clothes remain the items commonly taken.

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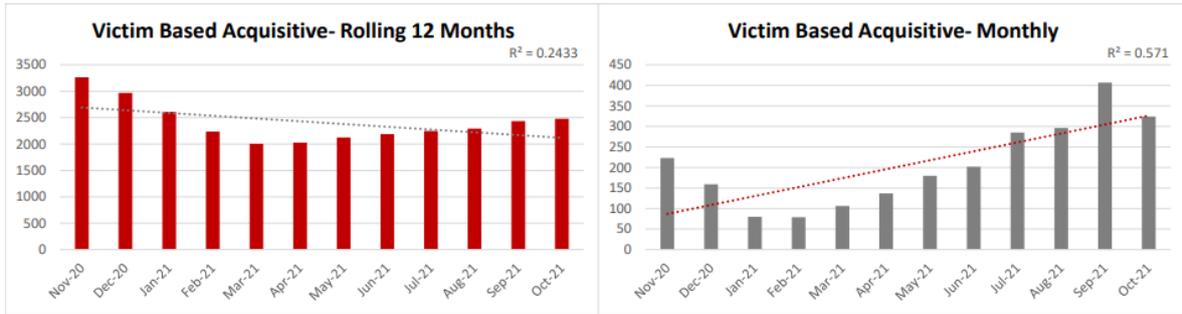
Change	* This Month	-11%	Positive Outcome Rate FYTD:	31%	National Position:	33
	* FYTD	17%		19/20 FYTD Change:		-27%
	* Rolling 12 Month	-7%				



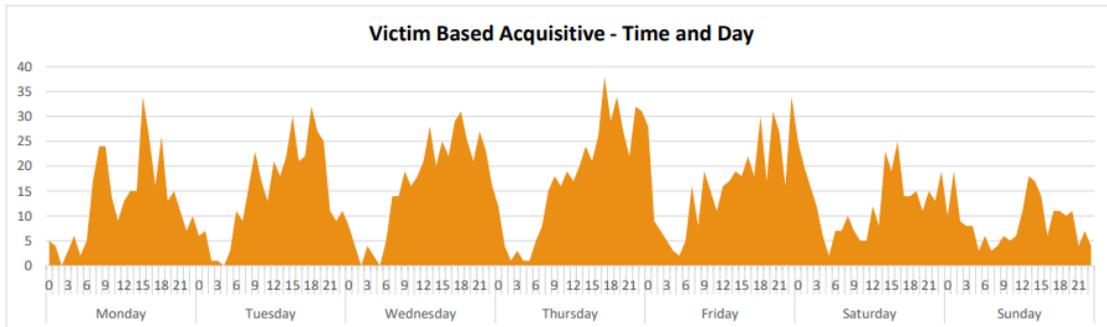
Theft from the Person

Offences have reduced for the FYTD by 47%.

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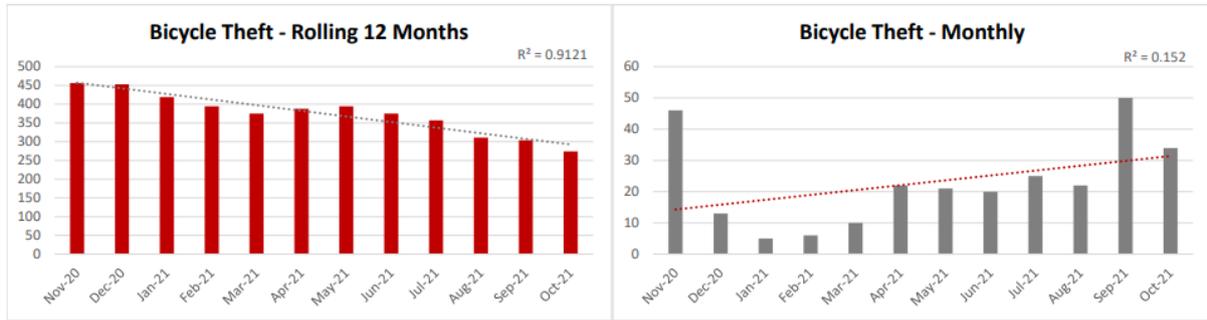
Change	* This Month	-20%	Positive Outcome Rate FYTD:	11%	National Position:	N/A
	* FYTD	35%		19/20 FYTD Change:		-47%
	* Rolling 12 Month	-29%				



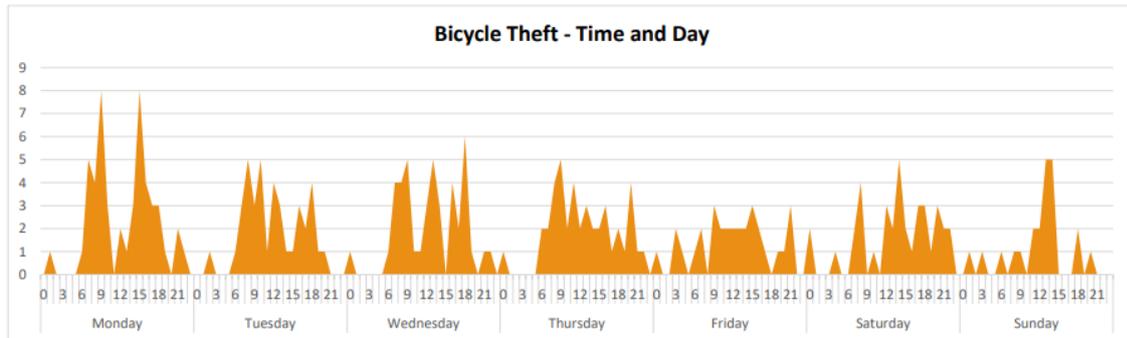
Bicycle Theft

Bicycle theft shows a 36% reduction FYTD. The continued effort of a targeted police operation along with intelligence led patrolling has impacted this crime type.

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Change	* This Month	-32%	Positive Outcome Rate FYTD:	11%	National Position:	12
	* FYTD	-34%		19/20 FYTD Change:		-36%
	* Rolling 12 Month	-37%				



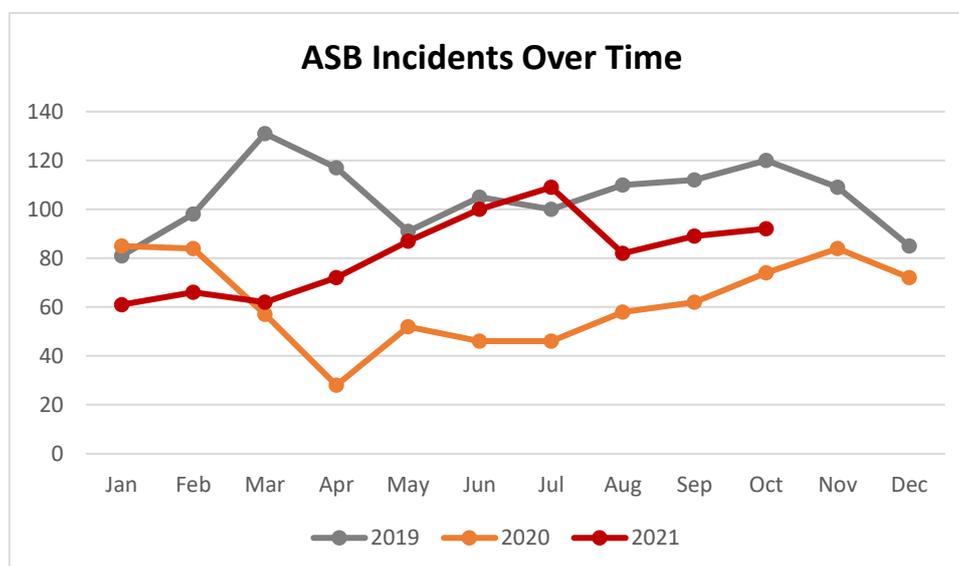
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Anti-Social Behaviour (ASB)

a. Key Findings

- Levels of reporting decreased significantly during the first national lockdown but did not see a similar decrease for the 2021 lockdown we also did not see the sharp increase in reporting with the easing of restrictions seen in other areas.
- Levels are higher than those reported in 2020 and were like those of 2019 in the spring before decreasing significantly in August.
- There has been a noted decrease in reports of groups of youths on bicycles or skateboards causing a nuisance in this period; there were some reports relating to skateboarding or noisy gatherings but none relating to bicycles.
- The most common type of incident reported was individuals either refusing to leave a premises or public transport after being asked.
- Other key incidents reported include homeless individuals blocking entry ways, noisy gatherings or people shouting and being aggressive. There were 2 reports of inappropriate fireworks use at the end of October.
- ASB incidents this period are most likely to occur on Thursdays then reduce on Fridays before rising again during the weekend. Low numbers on Friday is a change from previous reporting periods.

b. ASB Incident Data by Month



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2019	81	98	131	117	91	105	100	110	112	120	109	85
2020	85	84	57	28	52	46	46	58	62	74	84	72
2021	61	66	62	72	87	100	109	82	89	92		

The number of ASB incidents began to decrease in August after a continuous rise as restrictions eased over the summer months. Reports have increased slowly since August but not to the level seen in June and July.

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On average there have been 90.5 incidents reported a month in September and October. Compared to these months in 2020 we have seen a 33% increase in ASB reports this year however compared to 2019 there has been a decrease of 22%.

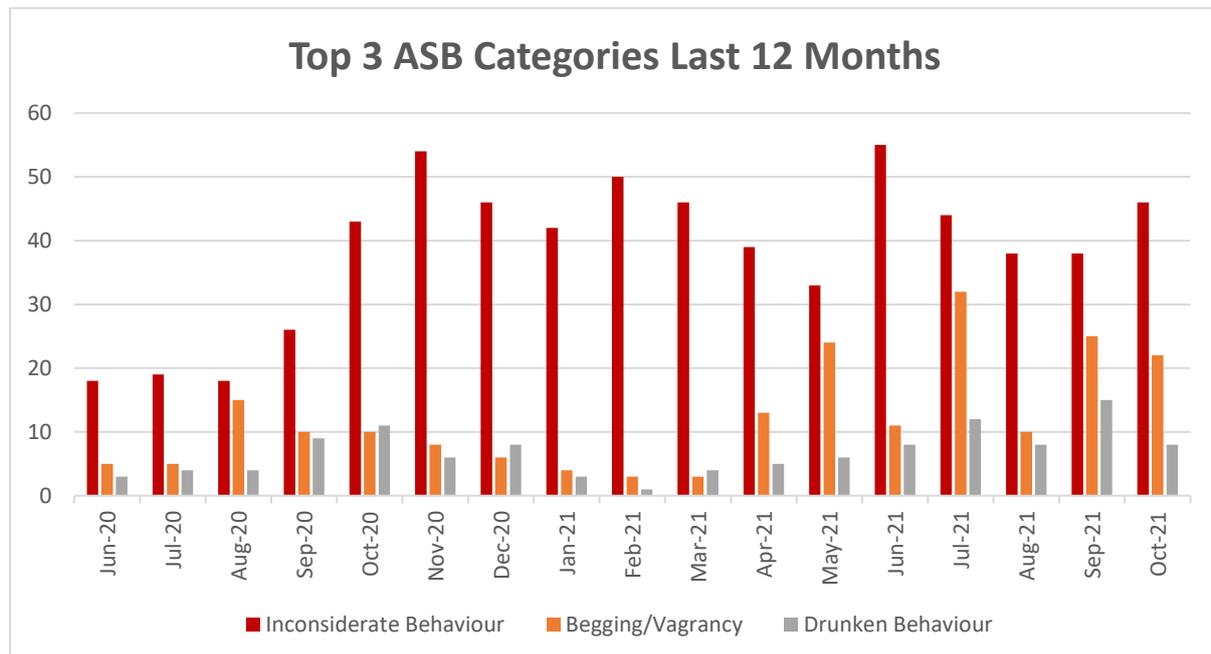
The top three wards where ASB incidents took place in the current period are Bishopsgate (38), Castle Baynard (19) and Cripplegate (18).

c. Data Breakdown September - October 2021

i. Highest Recorded Categories of ASB

In the current period **Inconsiderate Behaviour** (n=84) is the most reported category of ASB with all other categories having very few reports. The next most common are **Begging/Vagrancy** (n=47) and **Drunken Behaviour**(n=23).

After reviewing records classified as 'Inconsiderate Behaviour' some records could have been recorded in other categories in the above table as they have referred to specific behaviours such as drunkenness, playing loud music, throwing objects etc. Categorisation is based on the recording officer's interpretation and where some incidents refer to multiple categories they may have been recorded against inconsiderate behaviour as a catch-all. This could explain why it is always the most prevalent category in data returns.



The above graph shows how inconsiderate behaviour reports saw a swift drop off during the first lockdown and then a sharp increase through August-November 2020 before remaining around the 45 report a month mark since. There has been a slight increase in October in comparison to the last few months. The levels of inconsiderate behaviour are higher than in the same reporting period last year.

Begging/Vagrancy reports have seen a significant increase in this reporting period compared to the last few months and the same reporting period last year.

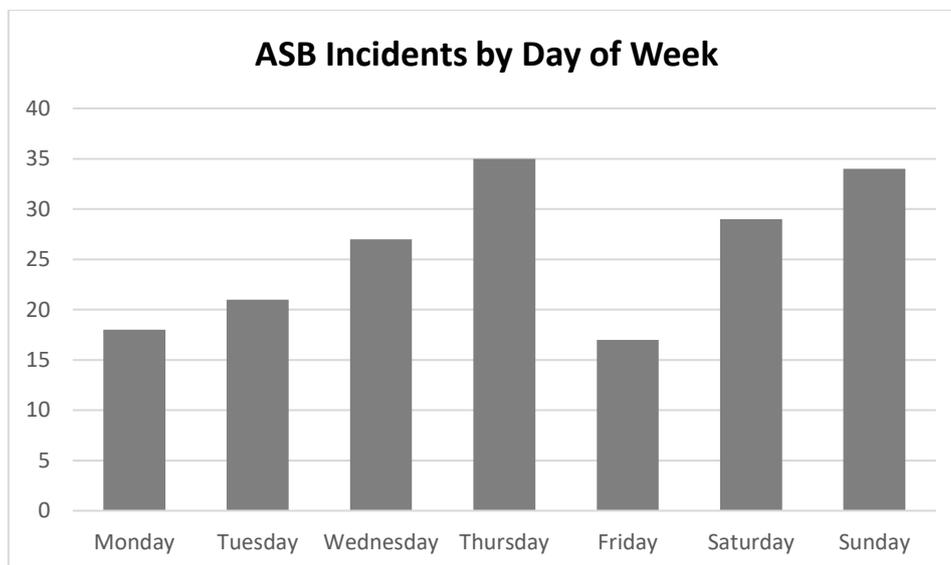
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There has been a slight increase in Drunken Behaviour on average compared to the same period last year.

The main issue being raised in this period is individuals either refusing to leave a premises or public transport after being asked. Other key incidents reported include homeless individuals blocking entry ways, noisy gatherings or people shouting and being aggressive. There were 2 reports of inappropriate fireworks use at the end of October. A new theme emerging in reporting in the last couple of months seems to be people reporting groups suspected to be using drugs or smell of drugs coming from neighbouring properties.

ii. Days of Week

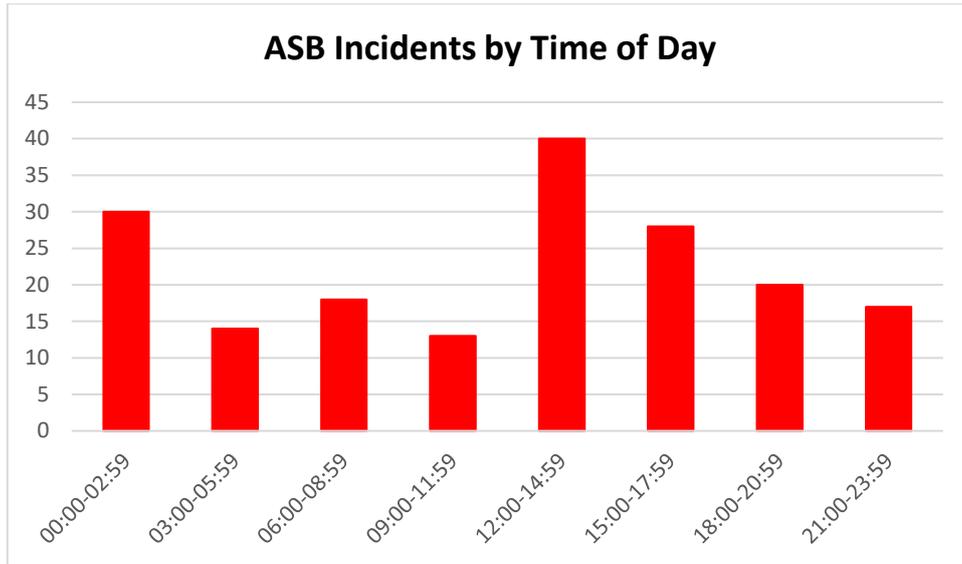
In the current period. Incidents are more commonly reported on Thursdays and Saturdays and Sundays lowest reporting levels occur on Fridays and Mondays. This is similar to the last reporting period in terms of Thursday and Saturday but we generally receive more reports on Fridays.



iii. Time of Day

Reporting times of all ASB incidents in the current period are shown in the below graph broken down by three hour periods across the day. Incident reports occur most frequently from the afternoon into the evening peaking between 12:00 -14:59 they also increase again between 00:00 – 02:59 and are at their lowest between 09:00 and 11:59

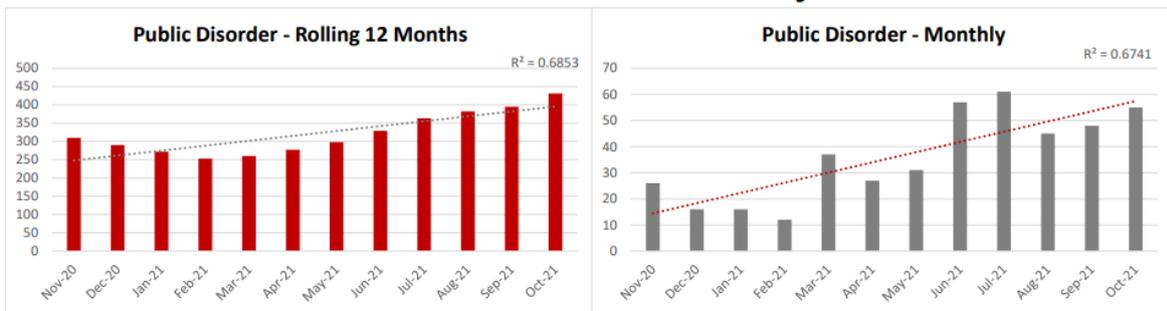
CITY OF LONDON POLICE: OFFICIAL - RECIPIENT ONLY



Public Disorder

Public Disorder

Currently public disorder, which in the City is either linked to protest activity or the night-time economy, shows an increase. The FYTD shows a 11% increase in offences, likely to be due to the increased footfall and the increased number of protest activity within the City footprint.

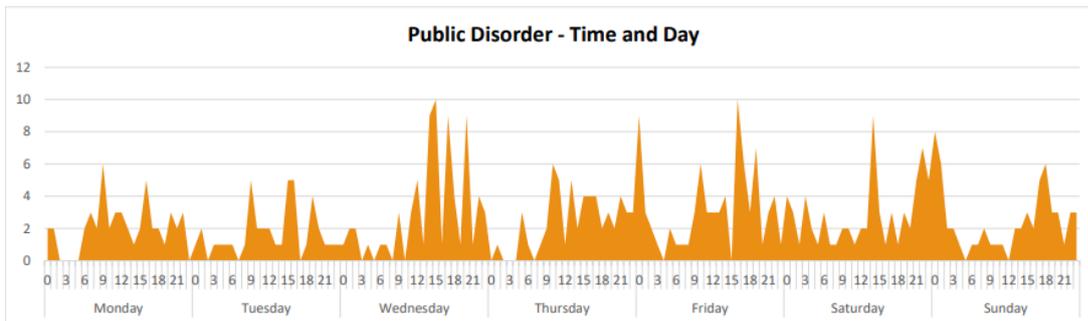


Change	* This Month	15%
	* FYTD	112%
	* Rolling 12 Month	30%

Positive Outcome Rate FYTD: 19%

19/20 FYTD Change: 11%

National Position: 22



CITY OF LONDON POLICE: OFFICIAL - RECIPIENT ONLY

Prevent

Referrals

The Prevent team has received 2 referrals during this period. One has been dealt with by a separate Local Authority and the second CoLP are managing with CoL partners.

Engagement/Meetings/Training/Media

Prevent Induction sessions delivered monthly via Teams to transferees and new starters to the force as well as new student officers.

We have trained x2 Prevent champions in sector policing and this training will expanded across uniform groups in due course.

Awareness training has continued both internal and with external partners including COL Members and a number of businesses.

Regional Meeting/Training

The Prevent Team are continuing to work with the Prevent teams from around the country looking at the best ways to develop best practice.

SAFER CITY PARTNERSHIP – POCA FUNDING BID FORM

Sponsoring SCP Organisation/ Department	Licensing department – City of London Police
Contact Name(s) and Positions	PC Daniel White, Licensing officer
Contacts Job Titles	Licensing Officer
Contact Details e-mail tel. no.	daniel.white@cityoflondon.police.uk 0207 601 2732

Name and purpose of activity	Addressing vulnerability in the Night Time Economy
Amount of funding sought. (please attach detailed breakdown where appropriate).	<p>£3100 is sought for the initial phase for the purchase of drink testing kits, urine analysis kits and printed materials along with drink stoppers. Please see the below breakdown.</p> <p>Drink testing kits 500 x £2 = £1000 Urine testing kits 50 x £8 = £400 Advertising material £1100 Stoppers £600</p>
Outline the objectives of this activity and how they contribute to the SCP outcomes for 2019-22.	<ul style="list-style-type: none"> • People are safe and feel safe in the Night-Time Economy • People are safe from violent crime and violence against the person • Vulnerable people and communities are protected and safeguarded from crime <p>The initiative will be aimed at helping those in the night time economy who may be or become vulnerable in the City of London. The immediate focus or though not limited to, will be around the instances of drink spiking of people at licenced premises in the City of London.</p> <p>As of today (28/10/21), 28 crimes have been recorded of drink spiking from Jan 2021 – date. 18 of those have come in October alone and the problem (or the fear of the problem) is certainly on the increase. A national media campaign has highlighted the issue further which is believed to have led to increased awareness and reporting. To date none of these reports have been evidentially proven by the way of forensic analysis.</p>

	The initiative will highlight the issues to the customers of the NTE whilst providing a high visible deterrent and evidence-based policing approach to tackling the problem.
Detail resources that will be provided from partners supporting this bid. E.g. Matched funding or other input. (further details can be attached).	Initially this will be police led with the aim to start this over the Christmas period of 2021 and carry on the initial phase through to end of March 2022. After initial fact finding and operational analysis, we will then approach partners for additional resources once the scale of the problem and effectiveness of our measures have been identified.
Timescale funding required for?	Immediately through to end of March 2022. A review will then be conducted and if successful a future bid could be made and also partner funding could also be sought.
What are the proposals criteria for success; measurable outcomes/outputs? Officer(s) responsible for monitoring the spend	<p>The method of deployment will be as the following:</p> <ul style="list-style-type: none"> • High visibility policing visits to licensed premises to engage with licensees and highlight the campaign • Distributing drink stoppers to venues for their patrons to use to protect their drinks and reassure them • Random testing of drinks in licensed premises using the drink testing kits to gather an evidence base to show the extent of the problem • Rapid testing of anyone who suspects their drink has been spiked with a foreign substance. This will include either/or testing the drink itself if available and seeking a urine sample for testing and analysis • Engaging with patrons directly in the NTE to reassure them of the policing presence, encouraging early reporting to enable evidence to be gathered and providing solutions to help people becoming vulnerable in the first place. • Identifying vulnerable people through deployments either at venues or in the street either directly by police or licensed premises staff in order to ensure they do not become a victim of crime. • Deter any individuals who may be committing crimes against or taking advantage of vulnerable people. Not only will officers give advice around safeguarding against vulnerability they will also give messages of the likely outcomes of those that engage in any criminal behaviour. A policing presence along with strong messaging will be aimed at deterring and reducing the risk of

	<p>offending.</p> <ul style="list-style-type: none"> • Educate – Officers will be out educating all of those who work in the NTE from Taxi drivers – bar staff about the role they can play in protecting the vulnerable and getting them immediate help if identified.. <p>Measuring results</p> <p>All tests of random drink testing will be recorded showing any positive/negative results against the numbers tested</p> <p>The number of reports of drink spiking will be assessed against comparative data for the corresponding time period of previous years. Currently reports are being made several days after the incident is alleged to have occurred. This reduces any prospect of forensic evidence. If this campaign can get incidents reported at or very near of the time of occurrence this will an indication of campaign success.</p> <p>The early evidence kit results will be recorded against reports of any drink spiking incidents to assess if it was evidentially proven.</p> <p>Where a crime is reported and evidentially confirmed as a drink spiking incident - the apprehension of an offender and detection of these crimes will also be a good indicator of good practice.</p> <p>Inspector Jo Northmore, (COLP) will be responsible for the monitoring of the spend. She is the Licensing inspector with portfolio for the NTE.</p>
Budget code/Account details for funds to be transferred.	TBC

Please note recipients will be required to provide quarterly reports on the progress of their funded activity to the SCP. They will also provide a full report, detailing lessons learnt, upon its conclusion.

SAFER CITY PARTNERSHIP TEAM USE ONLY

Date received: _____ 18/11/2021 _____ Checked by: _____

Approved: Yes No

Approval arrangement: _____

Approved by (CoL) 1: __Valeria Cadena – Community Safety Manager

Approved by (CoLP) 2: _____ Supt Bill Duffy _____

SAFER CITY PARTNERSHIP – POCA FUNDING BID 2021-2022
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Sponsoring SCP Organisation/ Department	City of London Police, Specialist Operations
Contact Name(s) and Positions	Anna Rice, Detective Chief Inspector
Contacts Job Titles	DCI Criminal Justice Services, Deputy Vulnerability Lead, MARAC Chair
Contact Details e-mail tel. no.	Anna.rice@cityoflondon.police.uk 07803 305091

Sponsoring SCP Organisation/ Department	City of London Corporation, Department of Community and Children’s Services
Contact Name(s) and Positions	Simon Cribbens
Contacts Job Titles	Assistant Director Partnerships and Commissioning
Contact Details e-mail tel. no.	Simon.Cribbens@cityoflondon.gov.uk

Name and purpose of activity	<p>This paper outlines a proposal to fund additional counselling for people who have experienced domestic or sexual abuse who live or work within the City of London. Part of the requested funding is to provide additional funding to Iranian, Kurdish Women’s Rights Organisation (IKWRO), who are currently commissioned by London Councils to provide free counselling to women who live and work within the City of London. The requested funding is also to spot purchase specialist counselling from an appropriate service on an individual basis, to ensure the City of London can provide counselling for the whole community.</p> <p>Due to the size of the City of London, London Councils only commission a small number of counselling and this does not meet the needs of the community. IKWRO are commissioned to provide counselling to 3 women one to one, and 3 women for group sessions yearly.</p> <p>In 2020/2021 IKWRO reached their target for referrals in July 2020 resulting in the service being closed to the City of London until April 2021, leaving women within the City of London with no access to specialist, free counselling if they had experienced abuse. In 2020 Victim Support received one off funding to commission a range of services, including counselling. From this the Vulnerable Victims Advocate</p>
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	<p>referred five women to receive six counselling sessions between July 2020 to September 2020, due to IKWRO counselling service being closed to the City of London. As this funding was only available for a few months, victims/survivors had to be referred through their GP, which is problematic as the waiting list can be up to a year before they start sessions and the counselling is not specialist for people who have experienced abuse.</p> <p>IKWRO have stated that they still evaluate each case on an individual basis, assessing the risk and needs of the client. They accepted 5 referrals for one-to-one counselling in 2020/2021. However, this is dependent on risk level and it is not guaranteed that every woman referred in will be accepted.</p> <p>The IKWRO counselling service has already reached capacity for 2021/22 and has closed until April 2022. The Vulnerable Victims Advocate has referred three City of London residents into the service in October and November 2021, which have not been accepted due to capacity. The only option for counselling available to these victims/survivors is to be referred through their GP which will be a substantial waiting time. Funding for counselling for City of London residents is urgently needed for November 2021 to April 2022, which is when IKWRO reopen their service.</p> <p>IKWRO have been unable to provide exact data for the number of referrals they could not accept, however they have stated that they 'did not accept a number of referrals for City of London as [they] met [their] targets early in the year and they needed to focus on other London boroughs'. Moving forward, this data will be requested from IKWRO through the VAWG Forum.</p> <p>IKWRO offer counselling in English, Farsi, Dari, Arabic and Kurdish, therefore the counselling sessions could be offered to Afghan refugee women. IKWRO are a specialist service however they provide counselling to women from all ethnic backgrounds.</p> <p>Access to counselling is problematic across London and is dependent on a 'postcode lottery' as to what is commissioned for each London borough. The data provided by IKWRO for 20/21 and 21/22 highlights the counselling provision currently commissioned is not enough for the number of victims/survivors within the City of London in need of counselling.</p> <p>This bid supports the following agreed SCP priorities:</p> <ol style="list-style-type: none">1. Vulnerable people and communities are protected and safeguarded.2. People are safe from violent crime and violence against the
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	person.
Amount of funding sought. (please attach detailed breakdown where appropriate).	<p>The total money required from SCP POCA for this bid is:</p> <p>£4,000</p> <p>£2,500 for IKWRO to provide 60 counselling sessions to women who live and work within the City of London.</p> <p>£1,500 to spot purchase counselling sessions from an appropriate service on an individual basis, to meet the needs of the victim/survivor.</p>
Outline the objectives of this activity; success criteria; and how this work contributes to the SCP outcomes for 2019-22.	<p>The objectives of the requested funding are:</p> <ul style="list-style-type: none"> • IKWRO to provide specialist counselling sessions to women who live or work within the City of London have experienced domestic or sexual abuse. • To support women victims/survivors to feel empowered and to help cope with the trauma they have experienced. • To provide counselling from an appropriate service to anyone who lives or works within the City of London who has experienced domestic or sexual abuse. <p>The success criteria for the requested funding will be:</p> <ul style="list-style-type: none"> • Sixty counselling sessions are delivered by IKWRO to women who live or work within the City of London. • Appropriate counselling is available for any individual who lives or works within the City of London, who has experienced domestic or sexual abuse. • After completing their counselling sessions the victims/survivors feel better able to cope with the trauma they have experienced. <p>The proposed campaign contributes to the Corporate Plan 2019-2022 through the following outcomes:</p> <ul style="list-style-type: none"> • Outcome 1: People are safe and feel safe. • Outcome 2: People enjoy good health and wellbeing • Outcome 3: People have equal opportunities to enrich their lives and reach their full potential. • Outcome 4: Communities are cohesive and have the facilities they need.
Detail resources that will be provided from partners supporting this bid. E.g. Matched	<p>The City of London Police will support this bid by signposting and referring victims/survivors to the service.</p> <p>The City Corporation Department of Communities and Children's</p>

funding or other input. (further details can be attached).	Services will support this bid by signposting and referring victims/survivors to the service.
Timescale funding required for?	November 2021- April 2022
What are the proposals criteria for success; measurable outcomes/outputs? Officer(s) responsible for monitoring the spend	The success of the counselling sessions will be measured through an increase in the number of people who live and work in the City of London having access to specialist counselling. The impact of the counselling will be measured when each person has finished their sessions, by assessing if they feel better able to cope with the trauma they have experienced. Ayesha Fordham, the Domestic Abuse, Vulnerability and Risk Policy Officer will be responsible for monitoring the spend.
Budget code/Account details for funds to be transferred.	AP005-64301-1L-ZZZZ

Please note recipients will be required to provide quarterly reports on the progress of their funded activity to the SCP. They will also provide a full report, detailing lessons learnt, upon its conclusion.

SAFER CITY PARTNERSHIP TEAM USE ONLY

Date received: 18/11/2021 Checked by: _____

Approved: Yes No

Approval arrangement: _____

Approved by (CoL) 1: Valeria Cadena – Community Safety Manager



Approved by (CoLP) 2: Supt Bill Duffy

Strategy Boards & Committee:	Date:
Safer City Partnership Strategy Board	29/11/2021
Subject: Community Safety Team Update	Public
Report of: Andrew Carter, Director of Community and Children's Services	For Information
Author: Valeria Cadena, Community Safety Manager, Community Safety Team	
<p>Summary</p> <p>To update Safer City Partnership Members on Community Safety activity not otherwise addressed.</p> <p style="text-align: center;">Recommendation</p> <p>Members are asked to:</p> <ul style="list-style-type: none"> • Note the report. 	

Main Report

Domestic Abuse (DA) Multi-Agency Risk Assessment Conference (MARAC)

1. Since the September SCP meeting, six cases have been heard at MARAC. An emergency MARAC for a high-risk complex case was heard at the end of September, with a further two cases referred to the October MARAC and three in November.
2. Cases were referred by Victim Support, City of London Police (CoLP), Doctors of the World, and City of London Corporation (CoLC) Housing. Two referrals were based on high-risk Domestic Abuse, Stalking and Harassment (DASH) scores, four on professional judgement, and one due to escalation, which had previously been heard at the MARAC. A robust action plan was agreed for each and there

has been excellent partnership working from a range of organisations. One case was transferred to another borough due to the individuals moving out of the Square Mile.

3. The next DA MARAC is scheduled for 8 December 2021.
4. The Community Safety Team (CST) has received two MARAC-to-MARAC (M2M) referrals from CoLP since the last SCP meeting. M2M referrals are when DA incidents take place within the City, however, the victim and perpetrator reside in another area. The MARAC team in the area where the individuals live are given details of the incident, allowing them to assess whether it meets their MARAC threshold.

City Community MARAC (CCM)

5. The CST co-ordinates the CCM. This is the City of London's monthly MARAC, whereby information is shared on vulnerable victims and perpetrators of anti-social behaviour (ASB), to forward manage risk and safeguard individuals. The next CCM is scheduled to be held on 16 December 2021.
6. Between September to November 2021, the CCM panel received two high-risk and complex cases from the CoLP. Both referrals concerned High Intensity Service Users (HISU) repeatedly threatening suicide from bridges within the City of London.
7. All the HISUs referred to the CCM resided elsewhere in the UK and had complex mental health and social needs. The CST contacted and invited statutory services from the local authorities where the individuals reside to the CCM to:
 - ensure that the person referred was receiving the necessary mental health support and social care services in their local authority area
 - ensure there was a robust and sustainable action plan to safeguard the vulnerable victim in the City
 - discuss the suitability of low-level enforcement on an individual HISU to mitigate behaviours placing them at serious risk of accidental death.
8. The CCM only accept cases for attempted suicide when the case also includes other behaviours linked to public disorder, anti-social behaviour, or crime.
9. To increase further awareness of the MARAC, the CST continues to provide training sessions to statutory and voluntary organisations, to promote the CCM as a valuable partnership and multi-agency tool in solving complex community safety issues. If you would like to arrange CCM training, then please do not

hesitate to contact the CCM Co-ordinator on cstrefferals@cityoflondon.gov.uk.

10. The CST section of the CoLC's website has a dedicated page, which displays information and advice for professionals on the CCM and the referral process. This can be found at the following link: <https://www.cityoflondon.gov.uk/services/community-and-safety/city-community-marac>. The CCM Co-ordinator is available to discuss the suitability of referrals into the panel.

Anti-Social Behaviour (ASB) and Enforcement

11. The Department of Community and Children's Services has commissioned a new 12-month piloted City-wide and City-centric mobile patrol service delivered by Parkguard Ltd. The pilot is being funded through the Proceeds of Crime Act 2002. The new City-wide service commenced on 28 October 2021. More information can be found in the SCP's Parkguard Ltd paper for the November 2021 meeting.
12. Due to historical incidents of serious ASB and disorder along sections of the London Marathon route through the City, in March 2020 the CoLC agreed to implement a Public Spaces Protection Order (PSPO) on the day of the race to safeguard the public and protect the reputation of this important international event.
13. The PSPO gives the CoLP authority within a designated area to disperse those acting in an anti-social manner, as well as seize alcohol and psychoactive substances. Those persons refusing to abide by the PSPO prohibitions can be issued with a £100 fixed-penalty notice.
14. On 3 October 2021, the London Marathon PSPO was deployed for the first time and was an overwhelming success. The majority of the public refrained from drinking alcohol in the PSPO area, or disposed of alcohol when requested by the Police. Subsequently, no fines were issued by the CoLP for failure to comply with the PSPO. The London Marathon PSPO is valid for three years and will be redeployed at the next race in October 2022. Further information on the London Marathon PSPO can be found at <https://www.cityoflondon.gov.uk/services/community-and-safety/london-marathon-public-spaces-protection-order>.
15. In October 2021, the CST compiled and submitted an application on behalf of the CoLC, for an emergency Civil Injunction Order (see Appendix 1) against a male committing gross criminal acts and ASB across the City. The offences committed included racially aggravated public disorder, threats to kill and assault CoLC commissioned service staff.

16. The CST ensured that all stakeholders and services connected to the defendant, were consulted and updated regularly on the applications progress. The Injunction Order was supported by the CoLP Sector Policing Team and witness testimonies from City Outreach.
17. A full Civil Injunction Order was granted to the CoLC on 1 November 2021, prohibiting the defendant from entering the City for one year. Any contravention of the Injunction Order by the defendant leaves him open to arrest by the CoLP, with a potential suspended or custodial sentence handed down by the Courts for recurrent breaches.

Prevent Activity

18. The CST received two Prevent referrals from the CoLP at the start of October 2021. The CST hosted a virtual 'Channel Panel' to discuss both cases on 25 October 2021. The Channel Panel is a multi-agency approach to identify and support people at risk from radicalisation and extremism, using existing collaboration between local authorities, the police and statutory partners, such as social services, health and probation. The aim of the panel is to:
 - identify individuals at risk
 - assess the nature and extent of that risk
 - develop the most appropriate support plan for the individuals concerned.
19. The panel was chaired by the Community Safety Manager, with representation from all required partners. The decision was made by the panel to formally adopt one of the cases into the Channel process, offering the individual the opportunity to engage and accept the support in order to steer them away from extremist ideologies.
20. As the Channel process is voluntary, steps have been taken to gain the individual's consent. Once this is obtained, the individual will be offered three sessions with a Home Office approved Intervention Provider, who will assess the level of radicalisation and propose further mentoring sessions. This case will be monitored, and a further update will be provided at the next SCP meeting.
21. The second referral was transferred to the Metropolitan Police Service, as the individual had recently secured accommodation outside of the Square Mile.
22. The CST attends a bi-weekly virtual forum with the London Prevent Network, which includes all London Prevent co-ordinators and updates with partners such as SO15 Counter Terrorism Policing, Department for Education, NHS England Prevent, and the National Probation Service. This forum focuses on best practice, support for co-ordinators in delivering Prevent activity, and national updates. Information is also provided regarding the Home Office Prevent Review,

which will be carried out throughout the year.

23. The Prevent team (CST joint with the CoLP's Prevent Officer) continues to actively promote Prevent training packages and awareness sessions to businesses, community groups, partner agencies and the education sector. Due to COVID-19, all face-to-face training sessions have been replaced with virtual sessions. Additionally, the Home Office online package has been suggested as a temporary alternative.
24. Since the last SCP Strategy Board, training has been delivered to CoLC elected Members, Guildhall School of Music and Drama staff, Transport for London, CoLP new starters and transferees. The Prevent team also provided a tailored session to CoLC elected Members.
25. The Prevent team continues to promote the Action Counters Terrorism national safeguarding website www.actearly.uk which was launched in November 2020. The campaign is a regular feature on the Prevent training presentations, CoLC, and CoLP social media channels, as well as various forums. This campaign aims to encourage family and friends to share concerns that a friend or loved one might be vulnerable to radicalisation.

Strategic Implications

26. All the work noted in this report contributes to our SCP aims:

- Vulnerable people and communities are safeguarded from radicalisation and the threat of terrorism
- People are safe from violent crime and violence against the person
- People and businesses are protected from theft and fraud/acquisitive crime
- Anti-social behaviour is tackled and responded to effectively
- People are safe and feel safe in the night-time economy.

Conclusion

The CST continues to work in collaboration with stakeholders on a variety of community safety activities, and has continued to provide an excellent service throughout the last year with lockdown measures in place.

Appendices

- **Appendix 1 – Civil Injunction Order process**

Valeria Cadena

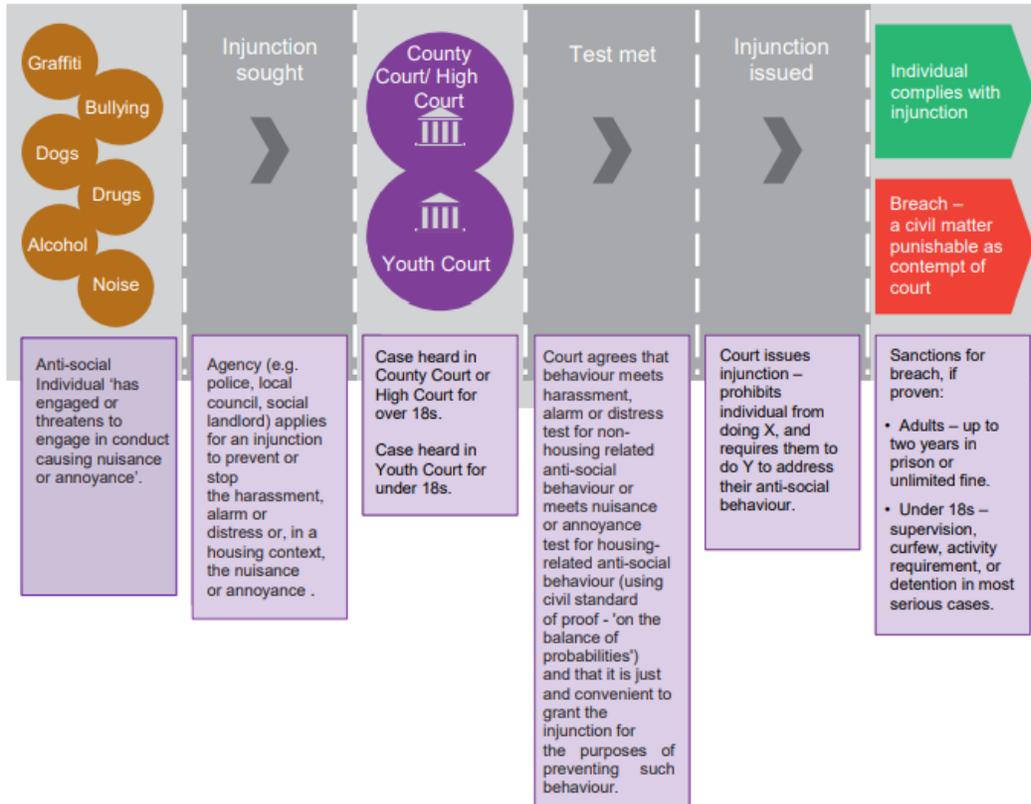
Community Safety Manager, Community Safety Team

T: 020 7332 1272

E: Valeria.Cadena@cityoflondon.gov.uk

Appendix 1

Civil Injunction Order process



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Strategy Boards & Committee(s):	Date(s):
Safer City Partnership Strategy Board	29 November 2021
Subject: Public Protection Service (Environmental Health, Licensing and Trading Standards) update	Public
Report of: Executive Director Environment Author: Gavin Stedman, Port Health & Public Protection Director	For Information
Summary	
<p>The Department of Markets & Consumer Protection contributes to the work of the Safer City Partnership (SCP) through its Public Protection Service which comprises Environmental Health, Licensing and Trading Standards. Work relating to the SCP is on-going in relation to the following priorities:</p> <ul style="list-style-type: none"> • Acquisitive Crime <ul style="list-style-type: none"> a. Investment Fraud – Trading Standards continues to collaborate with the City of London Police over Operation Broadway, now extended across London via Operation Offspring. • Anti-Social Behaviour <ul style="list-style-type: none"> a. Illegal street trading – Additional resources have been put into a campaign to eliminate ice cream vans and nut sellers from the Square Mile. b. Noise complaints service – a 24/7 service is provided. • Night Time Economy Crime and Nuisance <ul style="list-style-type: none"> a. The COVID-19 pandemic and various restrictions resulted in several lockdowns and easing which affected all licensed premises. It is hoped that as we start to recover that more licensed businesses will open. b. Safety Thirst – The scheme for 2020 has been deferred due to the COVID-19 pandemic. c. Licensing controls and enforcement – enforcement activities and the use of the Late-Night Levy have kept the number of licence reviews and suspension notices at a relatively low level. <p>This report details enforcement activity and progress in the above areas.</p> <p>The Service also contributed to the One Safe City programme and will be involved in the Secure City Programme. It is also represented on other relevant Boards and Groups.</p> <p>Recommendation(s)</p> <p>Members are asked to:</p> <ul style="list-style-type: none"> • Note the report. 	

Main Report

Background

1. The Consumer Protection part of the Environment Department comprises of three services:
 - Animal Health
 - Port Health
 - Public Protection

2. The latter includes Environmental Health, Licensing and Trading Standards, all of which contribute to the work of the SCP, specifically the 2019- 22 SCP Strategic Plan outcomes of:
 - Acquisitive Crime – We will work to protect our businesses, workers, residents and visitors from theft and fraud with an emphasis on cyber-crime.
 - Anti-Social Behaviour – Respond effectively to behaviour that makes the City a less pleasant place.
 - Night Time Economy Crime and Nuisance – To ensure the City remains a safe place to socialise.

3. Whilst there are routine proactive and reactive responses to community needs, there is also a range of projects underway, details of which are provided below.

Current Position

Economic Crime

The City of London Trading Standards Service (COLTSS) primarily works in partnership with others in support of the SCP's outcome to *protect our residents, workers, businesses and visitors from theft and fraud*.

4. COLTSS continues to support and actively participate in Operation Broadway, a joint project with the City of London Police, National Fraud Intelligence Bureau, National Trading Standards 'Regional Investigation Team', the Financial Conduct Authority, the Insolvency Service and HM Revenue and Customs. Operation Broadway aims to disrupt the activity of criminals engaged in investment fraud.

5. Key actions include:
 - a) Operation Broadway meetings continue to take place every two weeks, with partners sharing intelligence about possible fraudulent activity taking place within the City of London and surrounding Boroughs. Deployments then normally take place the following week to inspect premises and find out exactly what is going on. This leads to the gathering of intelligence and the opportunity is taken to investigate and disrupt the activities of businesses that may be involved in fraud. These visits are led by a

Trading Standards Officer due to the powers of entry afforded to officers under the legislation that the service enforces. During the various COVID-19 restrictions and easings, meetings have continued to take place virtually and although it has not always been possible to carry out physical visits, enquiries continue to be made by telephone and email. Now that lockdown is easing, more personal visits are starting to be made.

- b) Trading Standards Officers continue to speak to victims of investment fraud and many of the stories that we hear are heart breaking with life changing sums of money being lost. The voluntary Code of Practice that was introduced by the Payment Systems Regulator at the end of May 2019 continues to require banks to compensate customers that have fallen victim to what is called 'authorised push payment' fraud. Officers are now actively advising investment fraud victims who have lost money about this potential route to compensation with growing success. A previous success involved a victim securing a refund of £100,000 and another case that is currently ongoing will hopefully lead to the recovery of £50,000 for another victim.
- c) A recent visit to a 'live' boiler room based in Kent was led by City of London Trading Standards during the summer. This involved the cooperation of the Financial Conduct Authority and City of London Police who provided six uniformed officers to assist with the inspection. As a result of this operation, the boiler room was closed down and further economic loss to new victims has been prevented. Enquiries are continuing.
- d) Trading Standards continue to maintain and build further good working relationships with mail forwarding businesses and serviced office providers in the City. It was recently discovered that some mail forwarding businesses who also act as company formation agents were being selective about the types of mail that they would forward to their clients. The consequence of this is that consumers who are trying to resolve legitimate problems by writing to the relevant business were simply having their mail returned. If a business has a registered office address, it is the view of Trading Standards that it must be possible for this mail to be successfully delivered. Funding of £6,000 was secured from National Trading Standards to seek Counsel's opinion about this practice and the City of London has now published its well-considered advice following consultation with law enforcement colleagues.
<http://www.londontradingstandards.org.uk/news/signed-sealed-and-undelivered/>
Trading Standards are now working with Companies House and Civil Servants at BEIS to ensure that the wording on the gov.uk website is amended to reflect our advice. This is proving to be a major challenge, but enquiries continue.
- e) Trading Standards continue to be involved in work being coordinated by the National Economic Crime Centre (part of the National Crime Agency). Information is being shared about Operation Broadway and the model has

been used to help tackle fraud associated with COVID-19. This has led on to the COLTSS being involved with a working group convened by the National Crime Agency that is looking at the specific issue of the cloning of well-known investment companies such as Legal & General, Aviva and JP Morgan.

- f) Trading Standards have been investigating complaints from vulnerable job seekers who have responded to adverts offering employment. The reality is that the jobs do not exist, and job seekers have ended up paying hundreds of pounds for training courses that are a complete waste of time. This investigation took over 2 years to complete and culminated in the biggest court case undertaken with the Service. The trial took place at Southwark Crown Court and lasted four weeks, resulting in the conviction of company Director Wemba Akobola and his company called Tshovo Accountancy Services Limited for offences relating to fraudulent trading. Sentencing took place at the end of September 2021 and Akobola received an 18 month prison sentence, suspended for 18 months plus a community service order. He was also banned from being a company Director for five years. A press release was produced which was covered in various media outlets.
<https://news.cityoflondon.gov.uk/accountancy-firm-boss-sentenced-for-advertising-non-existent-jobs/>
- g) Trading Standards have successfully tackled an Irish based company who offer training courses in a wide range of subjects. The company were operating a subscription trap and there have been hundreds of complaints over the last 12 months. We engaged with this company and our robust approach has worked, and complaint numbers are now insignificant.
- h) A consequence of COVID-19 was a rise in the popularity of take away food delivery companies, more commonly referred to as food aggregators. The City of London is the corporate home to two of the big UK players in this sector and Trading Standards have pulled together a project to address rising complaint levels. A draft code of good practice has been written and the aggregators are now being consulted to see if they will adopt it. Funding of £7,000 was secured from National Trading Standards to evaluate the contractual responsibilities of the aggregators and meetings with the Food Standards Agency have been taking place.

2021/2022	2020/21 Total	Q1 Apr- Jun	Q2 Jul- Sep	Q3 Oct- Dec	Q4 Jan- Mar	Total
a. Op Broadway deployments/ disruptions/ interventions	42	14	12	0	0	26
b. Adopted for further action by other agencies	14	2	1	0	0	3
c. Contacts with 'enablers'	4	2	1	0	0	3

d. RP07 forms submitted to Companies House by serviced office providers	5	4	3	0	0	7
e. Website suspension requests	101	17	12	0	0	29
f. Promotional / prevention activity - e.g. publicity campaigns, days of action, attendance at external events, press coverage	6	0	1	0	0	1
g. Number of C19 complaints & Interventions	3	0	0	0	0	0

Anti-Social Behaviour (ASB)

6. The Public Protection Teams support the SCP outcome of tackling and responding to anti-social behaviour
7. Two issues that relate to the work of this committee that are being tackled by the Public Protection Service are:
 - Illegal Street Trading
 - Noise Complaints Service
8. The COVID-19 pandemic resulted in the lockdown of hospitality and workplaces in the City, which changed the nature of the antisocial behaviour issues the City was facing. Licensed premises ceased to be a source of complaint, but construction noise complaints increased as did complaints about social distancing. The teams have worked hard to implement and educate as new guidance and Acts such as the Business and Planning Act 2020 have been released to support the easing of lockdown such as the granting of pavement licences and the extension of construction working hours. We are now seeing a significant return to normal with many licenced premises open again with the inevitable consequence of noise from premises that may have been silent for 18 months. The Service will continue to resource and respond to issues appropriately, which includes the 'out of hours' noise response service that is available 24/7 throughout the year.

Illegal Street Trading

9. The Section 101 agreements with the London Borough of Southwark and the London Borough of Tower Hamlets are now in place; these allow the City to enforce against illegal street trading just over the border into Southwark and Tower Hamlets, for example on the south side of Millennium Bridge and all of Tower Bridge.
10. All known hotspots continued to be visited during this period following the lifting of many COVID-19 restrictions. Although illegal street trading is not yet at the levels

experienced pre COVID, it is beginning to return with trading levels on the increase.

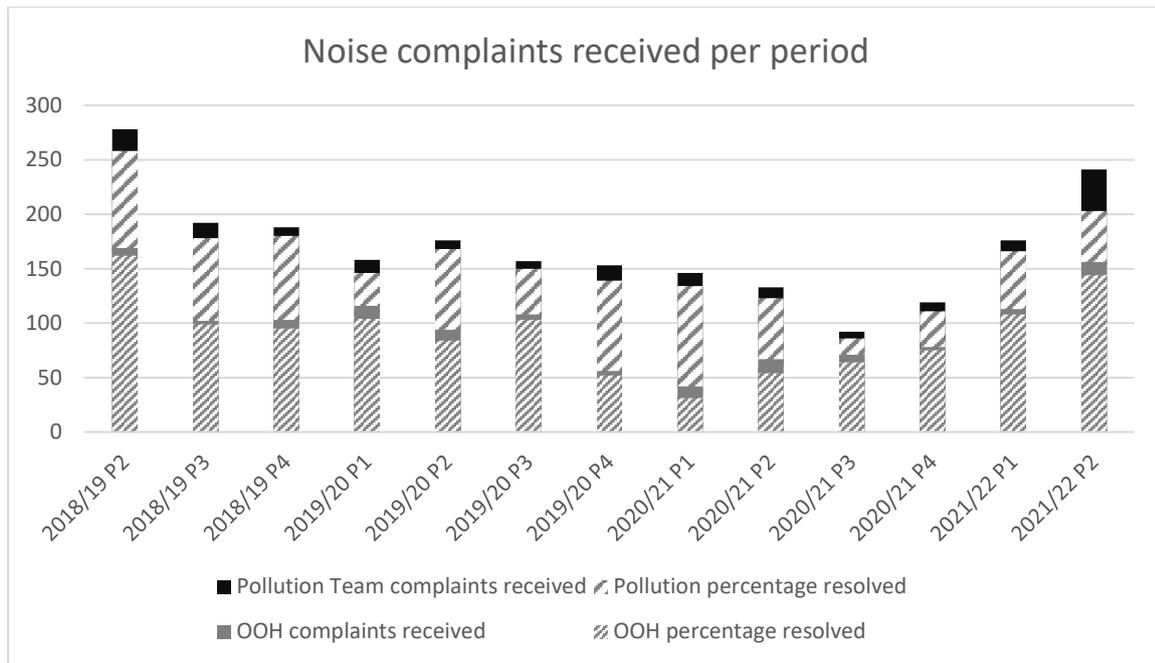
11. One individual was reported for illegal street trading with four individuals now waiting for their cases to be heard in court.

Noise Complaints Service

12. The Pollution Team dealt with 241 noise complaints between 1st July 2021 and 30th September 2021 of which 84.2% were resolved. In addition, they also assessed and commented on 172 Planning and Licensing applications and 309 applications for variations of work outside the normal working hours. Comparatively in the same period for 20/21 the Pollution Team dealt with 133 noise complaints of which 92.5% were resolved, 96 Planning and Licensing applications and 217 applications for variations of work outside the normal working hours.
13. The Out of Hours Service dealt with 156 complaints between 1st July 2021 and 30th September 2021 and response (visit) times were within the target performance indicator of 60 minutes in 92.7% of cases. Comparatively, in the same period for 20/21 the Out of Hours Service dealt with 67 complaints and response (visit) times were within the target performance indicator of 60 minutes in 80.7% of cases.
14. The Pollution Team issued one S.61 Notice between 1st July and 30th September 2021. In the same period for 2020/21 the Pollution Team issued 2 S.60 Notices.
15. The trends for total noise related complaints are set out in the tables below for information.

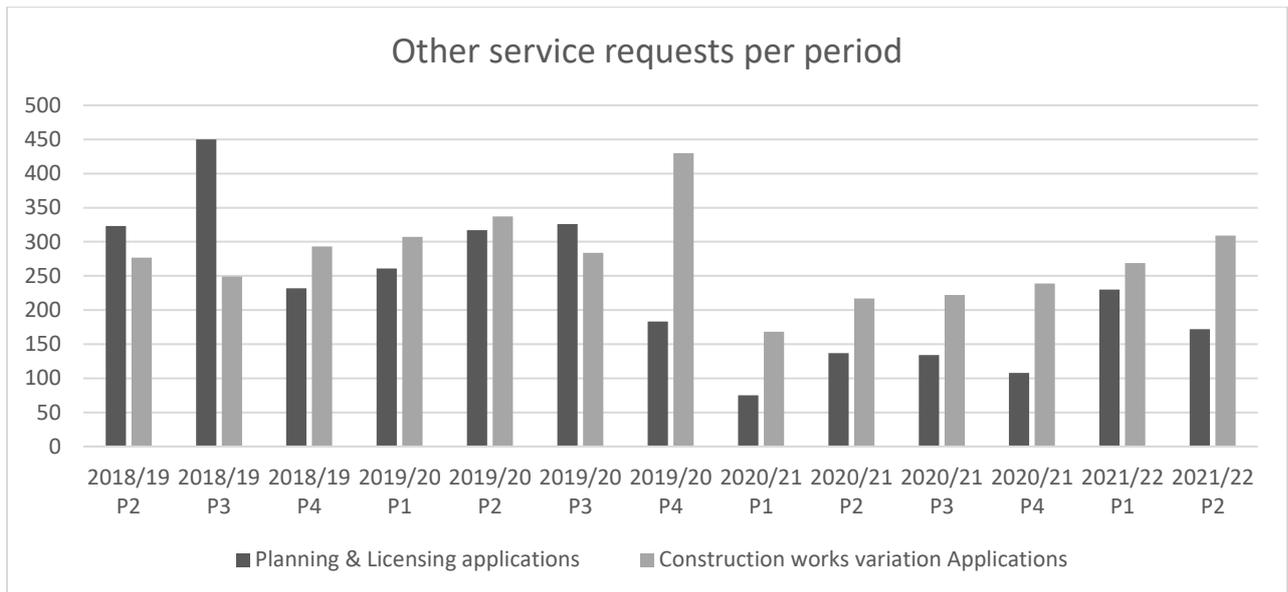
Noise Complaints

Year	Period	Pollution Team Noise complaints received	Percentage resolved	OOH Team Noise complaints received	Percentage resolved within KPI (60min)
2018/19	2	278	93.9%	169	96.3%
2018/19	3	192	93.8%	102	98.2%
2018/19	4	188	96.3%	103	93.5%
2019/20	1	158	93%	116	90.9%
2019/20	2	176	96%	94	90.3%
2019/20	3	157	96.2%	108	96.5%
2019/20	4	153	91.5%	56	94.6%
2020/21	1	146	92.5%	42	76.1%
2020/21	2	133	92.5%	67	80.7%
2020/21	3	92	93.6%	71	90%
2020/21	4	119	93.3%	78	96.49%
2021/22	1	176	94.3%	113	95.7%
2021/22	2	241	84.2%	156	92.7%



Noise Service Requests

Year	Period	Planning & Licensing applications	Construction works variation Applications	S.60 Notices Issued	S.80 EPA Notices	S.61 Notices Issued	Consent
2018/19	2	323	277	0	0	4	6
2018/19	3	450	249	1	1	6	7
2018/19	4	232	293	0	0	3	4
2019/20	1	261	307	0	1	2	3
2019/20	2	317	337	0	2	1	1
2019/20	3	326	284	0	2	3	3
2019/20	4	183	430	4	1	0	0
2020/21	1	75	168	0	0	2	2
2020/21	2	96	217	2	0	0	0
2020/21	3	134	222	0	0	1	0
2020/21	4	108	239	0	0	1	0
2021/22	1	230	269	0	0	0	2
2021/22	2	172	309	0	0	1	0



16. The Pollution Control Team continues to deal with increasing numbers of enquiries. Anecdotally developers and contractors continue to report overall delays in programs but are now making better progress. Sites have established safe working practices and have arrangements for Covid testing on site. The team in collaboration with Public Health been encouraging the use of the testing facilities available within the City.
17. The team are present in the city every day, with approximately 40% staffing levels. Between the Street Environment Officers and the pollution control team members a 24/7 service is being operated. . Visits are undertaken following appropriate risk assessment with little impact on service delivery.
18. Work on the TfL project has continued, this is a collaboration with TfL, utilities contractors and other local authorities to develop a single approach to managing TfL street works. We are also engaged with contractors (primarily those dealing with gas, electricity, water and telecoms) to develop smarter ways of working to reduce disruption and disturbance by use of quieter ways of working, better programming and developing monitoring systems to assist in the management of street works.
19. Work on the major infrastructure projects continue, Crossrail while not due to open until spring 2022 has completed nearly all of the surface works. Thames Tideway Tunnel and the Bank Station Capacity Upgrade will continue into 22/23 and still have major work to complete.
20. Officers continue to work with London Underground Ltd (LUL) on operational rail noise matters affecting the Barbican Estate. Budgetary impacts on TfL income following the COVID-19 restrictions provide additional difficulties in progressing this work.
21. Busking during the period has not been an issue from within the City, however complaints continue regarding busking close to the Tate Gallery in Southwark

impacting on some of the riverside residential premises in the City. Officers continue to press Southwark Council to engage with the City of London and to improve the control and management of the buskers operating in that area. Meetings between officer complainants and members from both Authorities have now occurred to develop controls on busking in the area.

22. In conjunction with Port Health and Licencing work has commenced on improving the management of “party boats” working on the Thames. The work should ensure a consistent approach from the local authorities in controlling vessels and responding to complaints. Vessels licenced by the Corporation of London have been approached and working practices agreed.

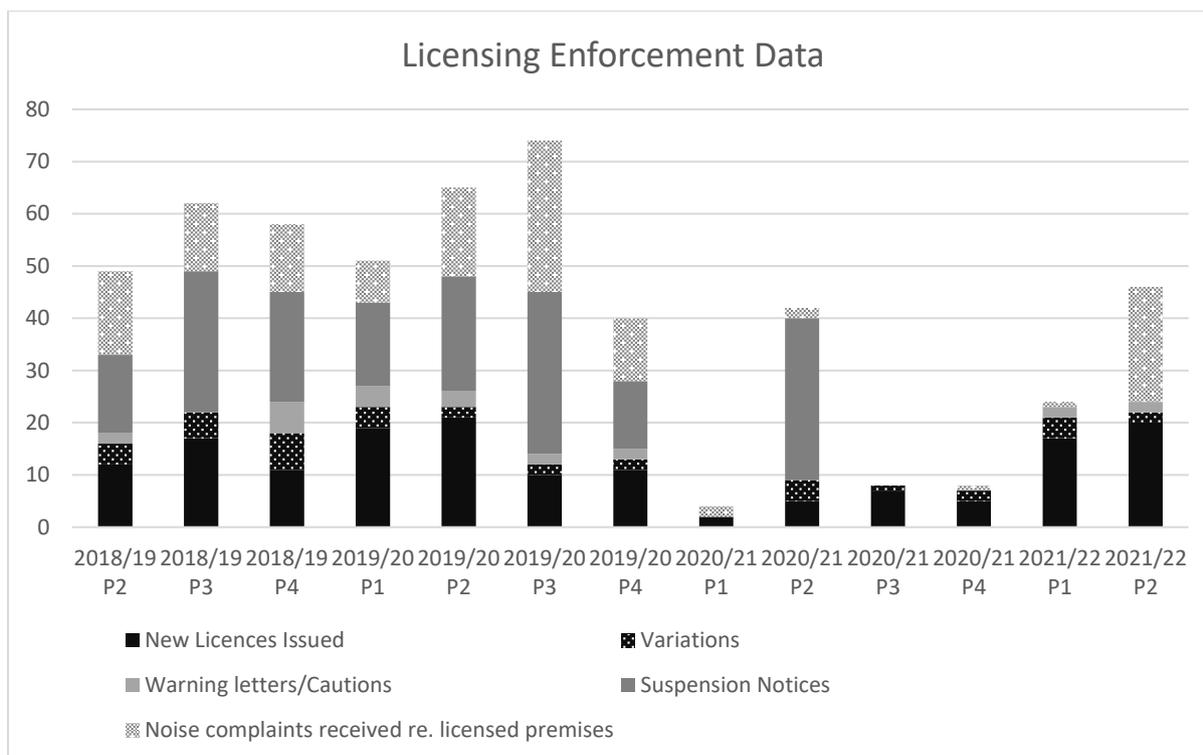
23. Following approval at Port Health and Environmental Services committee a new contaminated land inspection strategy 2021-30 has been published

Enforcement

24. The Licensing Team undertakes inspections and enforcement in relation to the Licensing Act 2003 and the table below shows the action taken regarding licensed premises over the last three years.

Year	Period	New Licences Issued	Variations	Warning letters/Cautions	Suspension Notices	Noise complaints received re. licensed premises
<u>2018/19</u>	2	12	4	2	15	16
<u>2018/19</u>	3	17	5	0	27	13
<u>2018/19</u>	4	11	7	6	21	13
<u>2019/20</u>	1	19	4	4	16	8
<u>2019/20</u>	2	21	2	3	22	17
<u>2019/20</u>	3	10	2	2	31	29
<u>2019/20</u>	4	11	2	2	13	12
<u>2020/21</u>	1	2	0	0	0	2
<u>2020/21</u>	2	5	4	0	31	2
<u>2020/21</u>	3	7	1	0	180	0
<u>2020/21</u>	4	5	2	0	0*	1
<u>2021/22</u>	1	17	4	2	0*	1
<u>2021/22</u>	2	20	2	2	0*	22

*In order to assist businesses during the period of Government restrictions which have prevented the hospitality industry from opening, suspension notices for non-payment of fees have been delayed.



25. The number of hearings and reviews remains at a low-level year on year. During the period 1st July to 30th September 2021, there have been two hearings. One of these was adjourned and the other resulted in the variation to extend the terminal hour for alcohol sales being permitted.

26. The 'RAG' risk assessment scheme operated by the Licensing Team with information from City Police, Licensing, Fire Brigade and Pollution Team has been frozen as of 31 March 2020 due to COVID-19 with no licensable activity permitted since 23 March 2020. On 30th June, one premises was flagged as red, three as amber and the rest all green in a total of 931 premises. Once premises reopened a Licensing committee decision was taken, that was supported by the Licensing Liaison Partnership, to continue the scheme from the point it was frozen based on the usual rolling 6-month period.

27. Although the 'RAG' system has recommenced, it is still a little too early for there to be any meaningful results. To date there are no premises on Red and only one on Amber. 6 further premises have accrued points, but all remain within the green band. A more meaningful update is more likely for the period Oct-Dec 2021.

28. Noise matters related to licensed premises remain low and are reported to the Licensing Committee. The number of noise complaints specifically associated with licensed premises is set out above to illustrate the trend over the last three years.

Safety Thirst

29. The Safety Thirst scheme is highly regarded by licensees in the City of London and many are keen to participate and to improve on their level of accreditation.

All premises accredited in 2019 have been offered additional training and short seminars on relevant issues. However, the 2020 and 2021 schemes have been deferred due to the COVID-19 pandemic. Given the financial challenges already experienced by the sector, the timeline for reopening and the likely burden to be placed on the industry in complying with new safety regulations, the scheme will not be run in the same way for 2022. As the scheme is the City's best practice scheme linked to the late-night levy discount, accreditation period will be extended from 12 months to 36 months for those premises accredited in 2019.

30. For those premises that were not accredited in 2019, and that pay the Late Night Levy, they will be offered a cut-down version of the scheme during 2021 in order that they may avail themselves of the Late Night Levy discount.

31. In 2019 there were 72 premises awarded in the categories of pass, commended and Highly commended.

The three overall winners were:

- The Gable Bar & Restaurant, winning it for the second year running.
- The Steelyard Nightclub
- Mrs Foggs Bar

Late Night Levy

32. The amount of levy collected in 2018/19 was £463,000 and has provided a similar level of income to previous years suggesting there is still no disincentive against trading because of the levy. 70% of the levy, approximately £325,000 goes to the City of London Police for activities involving improving the impact of licensed activities on the night-time economy. The remaining 30% of the levy goes to the City Corporation.

33. However, during 2019/20 and 2020/21, collections of the levy have been different due to the COVID-19 restrictions. All licensed premises were closed for long periods during the 2019/20 levy year with many premises now on payment plans for the 2020/21 levy year. The levy year runs from 1st October until the 30th September.

34. In order to assist businesses during this difficult period the Licensing Team agreed not to immediately suspend a premises licence solely on the basis that the late night levy was not paid, notwithstanding their premises licence fee was up to date. Current legislative requirements dictate that the levy will have to be paid at some time and that suspension would be mandatory for non-payment of the levy.

35. Representations have been made to the Home Office seeking a change in legislation to allow the levy to be removed during the period(s) when premises are not permitted to open. The outcome of these representations have resulted in no change to legislative requirements. Assistance is being given to businesses where possible by setting up payment plans to assist Levy/Fee payments, delay in suspension of licences and adjustment to the Safety Thirst scheme to potentially permit all levy payers to avail themselves of a 30% discount.

36. A report on the income and expenditure is provided annually to the Licensing Committee with the latest report considered at their 3rd February 2021 meeting.

Strategic Implications

37. The Public Protection Service contributed to the Safer City Partnership Strategic Plan 2019 - 22, and its priorities and objectives.

38. The Markets and Consumer Protection Department contributed to the One Safe City Programme, was represented on the Safer Communities Board and will be part of the arrangements for the Secure City Programme.

39. The Department is also represented on other relevant Boards and Groups, including the Serious and Organised Crime Board.

Conclusion

40. The Public Protection Service continues to support the priorities and objectives of the Safer City Partnership through routine work, but also via specific projects and contributions to plans and strategies.

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Strategy Boards & Committee:	Date:
Safer City Partnership Strategy Board	29/11/2021
Subject:	Public
Parkguard Ltd City-wide Patrol	
Report of:	For Information
Andrew Carter, Director of Community and Children's Services	
Report author:	
Jillian Reid, Anti-Social Behaviour Co-ordinator, Community Safety Team, Department of Community and Children's Services	
Summary	
<p>The City of London Corporation (CoLC) remains committed to ensuring that the City is a safe place to work, live and visit.</p> <p>To strengthen the Corporation's commitment and response to anti-social behaviour (ASB) and wider community safety issues, this paper highlights the new Parkguard Ltd City-wide patrol service.</p>	
Recommendation	
<p>The Safer City Partnership Strategy Board are asked to note the report.</p>	

Main Report

Background

1. Through the Department of Community and Children's Services (DCCS), the City of London Corporation provides mobile patrol services to City estates and begging patrols through a commissioned provider – Parkguard Ltd.
2. Parkguard Ltd complement the work of the City of London Police as part of the 'extended policing family' and contribute to our role as a local authority to work in partnership to prevent and reduce crime and ASB.

Current Position

3. In May 2021, the Safer City Partnership Strategy Board agreed for a 12-month City-wide ASB patrol pilot to be funded under the Proceeds of Crime Act 2002.
4. The patrols aim to prevent, detect and deter ASB and crime, as well as collect information and intelligence to facilitate longer-term criminal and civil enforcement action. This supports the CoLC's commitment to proactively prevent and tackle ASB and crime in every part of the Square Mile.
5. A commissioning exercise with DCCS Commissioning and Contracts was conducted and the new ASB service was awarded to Parkguard Ltd.
6. Parkguard Ltd were already commissioned by the CoLC to operate the City estates and begging patrol services. The granting of the new City-wide ASB service to Parkguard Ltd does not inhibit the delivery of the existing contracts, but only serves to enhance the existing contract specifications with:
 - bi-weekly tasking meetings with the ASB Co-ordinator to monitor ad-hoc tasks for emerging issues and trends
 - an increase to the current service provision – from five to seven days a week
 - single and double crewed patrols
 - 'fast time tasking' to respond to urgent or short notice ad-hoc tasks
 - City-wide patrol coverage beyond the current residential reassurance remit on CoLC estates
 - quarterly monitoring reports to evaluate the impact of the service.
7. The new ASB service commenced on 28 October 2021 and extends and enhances Parkguard's reassurance role.
8. Deployments for the new City-wide service are via a strict tasking referral mechanism. Internal and external partners wishing to use the service are required to submit a detailed referral to the ASB Co-ordinator.

Uniform and Identification

9. All Parkguard Ltd Patrol Officers wear branded uniforms, which makes them easily identifiable to the public.
10. Handcuffs form a vital part of a Patrol Officer's personal protective safety equipment and are only issued to staff who have received instructions in their use from a suitably qualified instructor. Handcuffs will only be used in circumstances where there is a threat against an officer's own safety, the safety of the public, or the offender's personal safety. Handcuffs provide the least intrusive means of control and reduce the risk of harm to both the officer and offender, until the arrival of the Police.
11. Parkguard Ltd holds full bespoke insurance that covers assault with handcuffs and wrongful arrest as well as annual recertification training.

12. Parkguard has accredited CSAS powers by the Metropolitan Police. The feedback we received from them is that CSAS powers enhance the work and information gathered. Consequently, the powers are a valuable asset to Parkguard's work in other areas of London, and could be an asset in the City.

13. In the City Parkguard Ltd currently does not have formal CSAS accreditation given by the City police. The City Police have said they would like Parkguard Ltd to have the same CSAS powers that they currently hold within the Metropolitan Police Service area however this is a process that needs to be explored further.

Conclusion

14. The CoLC has a new 12-month piloted City-wide and City-centric mobile patrol service delivered by Parkguard Ltd. This service aims to respond to ASB issues in the City and in other resident areas that are not in our estates. It will improve the service that City businesses receive when they experience low-level ASB, having this behaviour dealt with before it escalates.

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Strategy Boards & Committee:	Date:
Safer City Partnership	29/11/2021
Subject: Domestic Abuse and Violence Against Women and Girls	Public
Report of: Andrew Carter, Director of Community and Children's Services	For Information
Author: Ayesha Fordham, Domestic Abuse, Vulnerability and Risk Policy Officer, Community Safety Team, Department of Community and Children's Services	
Summary	
<p>The purpose of this report is to provide Members with an update on current service delivery, actions and provision around Domestic Abuse (DA) and Violence Against Women and Girls (VAWG). The report will provide an update on VAWG Strategic Action Plan (SAP), VAWG services, business engagement, Modern Day Slavery (MDS) Insight Hour, Safer Streets Fund, Ask for Angela campaign, Good Night Out training sessions, 16 Days of Action Against Domestic Violence, and work with Afghan refugees. The report also includes data analysis from quarter one and two (Q1 and Q2) 2021/22.</p>	
Recommendation	
<p>Members are asked to:</p> <ul style="list-style-type: none"> • Note the report 	

Main Report

Background

1. There has been a significant increase in media coverage and momentum for VAWG and safety for women and girls in recent months. However, DA and VAWG are issues that the City of London Corporation (City Corporation) and partner agencies have been continuously committed to tackling and looking to improve and develop the response. The City Corporation, City of London Police (City Police) and wider VAWG partnership continue to work to a co-ordinated community response to DA and VAWG, ensuring that the City of London's whole community are protected and supported, and perpetrators are held accountable, as indicated through the City of London's VAWG Strategy 2019–2023.

Current Position

2. The Community Safety Team (CST) co-ordinates the quarterly VAWG Forum, which includes representatives from statutory, voluntary and commissioned organisations. The forum discusses a variety of work aspects within the City, such as service delivery, legislative development, awareness and outcomes of engagement work, as well as collating statistical information from stakeholders.
3. The CST are currently reviewing and updating the VAWG Strategic Action Plan (SAP) 2019-2021 for the next two years, as the existing VAWG SAP is now outdated. The SAP will be developed with the VAWG Forum and will be signed off by Members at the next meeting in January 2022. The updated SAP will include recommendations from Standing Together Against Domestic Abuse's DA Review. The current VAWG SAP 2019-2021 (appendix 1) has been updated to capture actions which took place in 2021 and actions scheduled to take place in the coming months which were not already included. This is to highlight the work that continues to be delivered by the VAWG partnership, in response to VAWG within the City of London whilst the outdated VAWG SAP is being reviewed and updated.
4. The Specialist Bangladeshi Advocate started in post on 6 September 2021. She is based within the Solace DA service in Tower Hamlets and has started receiving referrals from the City Police.
5. The Vulnerable Victims Advocate and City Police delivered a presentation to the City Corporation's Women's Inclusive Network on safety within the City of London. This joint presentation will also be delivered to businesses across the City of London, such as Lloyd's of London, UBS and Security at Broadgate Circle. The sessions will include information on: what men can do and how they can change their behaviour to help make women feel safer; what is being done within the City of London to increase feelings of safety; an overview of the City of London's response to DA; support services; and reporting to the police. There will be a consistent message delivered across all businesses, which has been agreed by City Police Chief Officers.
6. The CST facilitated an MDS Insight Hour in October to mark Anti-Slavery Awareness Day, which was attended by 40 professionals from within the City Corporation and external agencies. The event provided professionals with information on local MDS services and referral pathways, Operation Innerste and the role of the police, and a presentation from Shiva Foundation and STOP THE TRAFFIK on their small to medium enterprises (SMEs) toolkit and how to spot the signs of MDS.
7. The City Corporation successfully received funding from the Home Office Safer Streets Fund Round 3, to deliver Night Hubs at Liverpool Street station, on Friday nights throughout November, and Thursday, Friday and Saturday nights throughout December, except Christmas Eve, Christmas Day and New Year's Day. The hubs are being delivered in partnership with the CST, City Police, Victim Support and St John Ambulance. The hubs will provide a place

of safety for the City of London's whole community, with a particular emphasis on increasing safety and feelings of safety for women and girls.

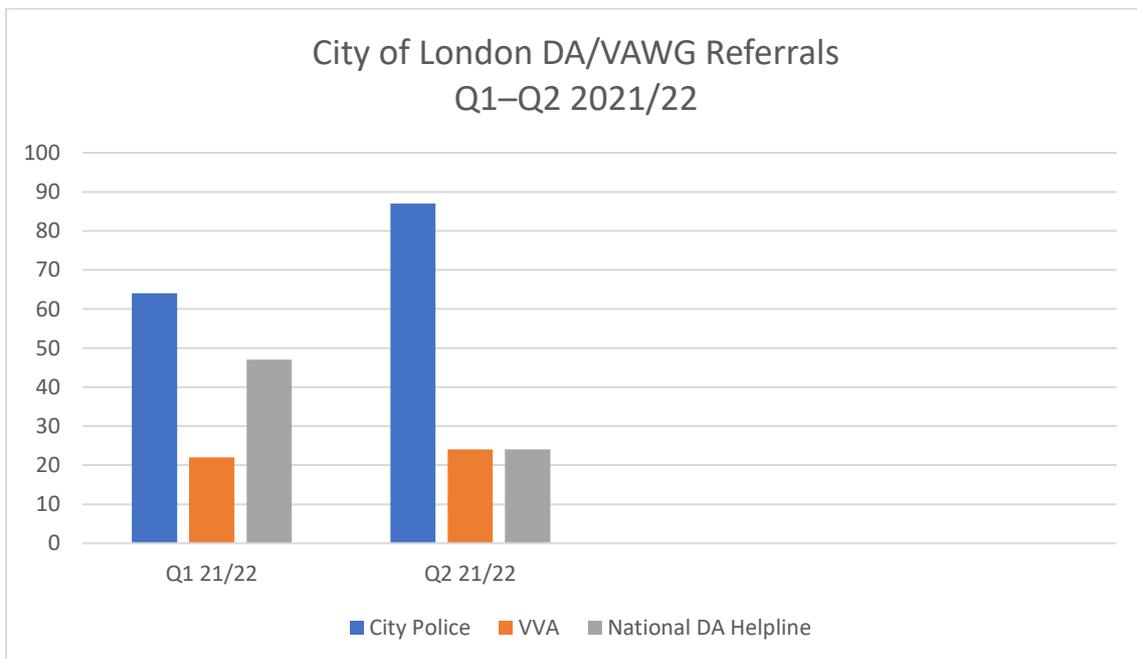
8. The City Corporation, City Police and Safer Sounds launched the Ask for Angela campaign with an event attended by around 100 licensed venues. The City Corporation submitted a bid to the Home Office Safety of Women at Night fund for £50,000 for Safer Sounds to deliver Welfare and Vulnerability Engagement training to 300 licensed venues across the City of London. The bid was unsuccessful, however the CST and City police are exploring alternative funding options.
9. The remaining four sessions on tackling sexual harassment to be delivered by Good Night Out have been scheduled for once a month in November 2021 and January, February and March 2022. These sessions are being promoted by the CST and the City Police Licensing team.
10. The date 25 November marks the start of 16 Days of Action Against Domestic Violence, where the City Corporation, City Police and wider VAWG partnership are working together to run vulnerability surgeries, covering VAWG, Prevent, hate crime and MDS. An article on coercive control will be issued within the City Corporation's residents' newsletter December edition, highlighting what coercive control is and how residents can access support. There will also be an internal communications campaign within the City Police and City Corporation to promote support services that are available to employees and a DA Insight Hour with a focus on housing, for professionals to attend.
11. The City Police, City Corporation and wider VAWG partnership have been working with Afghan refugees to provide information and support around domestic abuse and their rights within the UK. The City Police and Victim Support have provided initial sessions to men and women separately, highlighting what constitutes domestic abuse, the law in the UK, accessing support and reporting to the police. Posters in Farsi and Dari are displayed in the women's toilets and communal areas within residents' hotels to tell people how to access support.

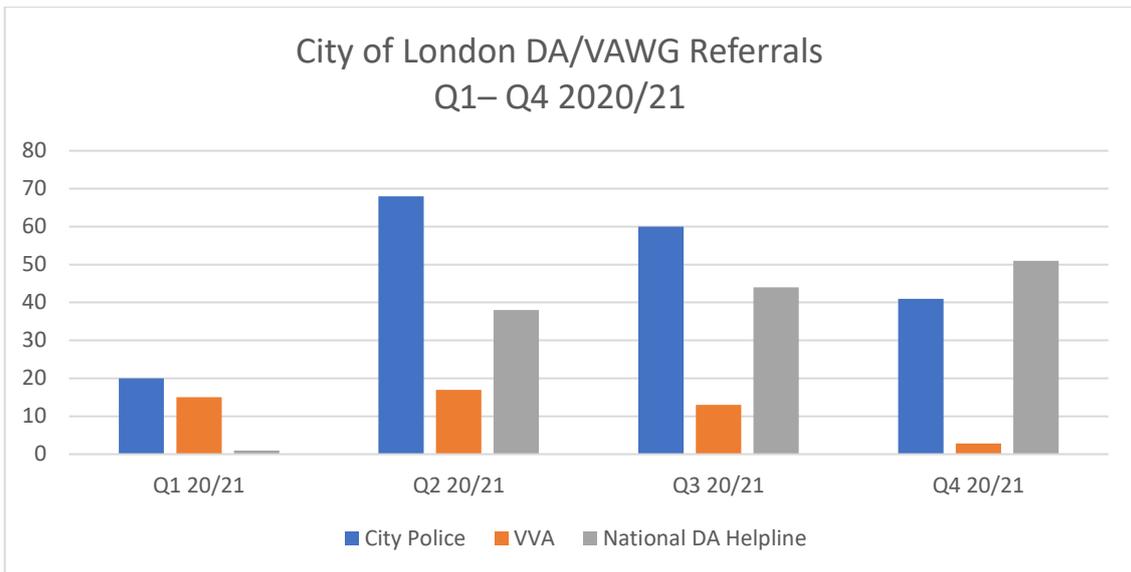
Data Analysis

12. The City Police saw a 56% increase in recorded DA crimes and incidents in Q1 2021/22, in comparison to Q4 2020/21. A total of 23% of recorded crimes and incidents involved residents, which is a decrease from the previous quarter when 51% of reports were from City residents. This could be due to an increase in people returning to the City of London for work and visiting the night-time economy. The number of DA crimes and incidents recorded in Q2 2021/22 increased by 36% from Q1, with 28% involving City of London residents.
13. The number of referrals to the Vulnerable Victims Advocate has increased in Q1 and Q2 2021/22 in comparison to 2020/21. The service received 22 referrals for VAWG crime types during Q1 and 24 referrals for VAWG crime

types during Q2. This could be due to the increase in police reports, and that the Vulnerable Victims Advocate service is full time, therefore community engagement, awareness-raising and visibility of the service has increased.

14. The number of calls to the National DA Helpline has decreased since 2020/2021. However, the figures are still unusually high, at just under four times higher per 1,000 population than other London boroughs for Q1 2021/2022. This figure decreased again by nearly half in Q2, however this is still two times higher per 1,000 population than other London boroughs. As previously stated, Refuge, who provide the National DA Helpline, indicated that they only request information for the area in which the service user resides, not a postcode or address. They suggested that the reason for calls from the City of London being significantly higher than other boroughs could be a result of: increased promotion and awareness; a safety measure where service users stated the City of London if they worked (rather than lived) in the Square Mile; or service users saying they reside in the City of London when they are referring to wider London.





Strategic Implications

15. All of the work noted in this report contributes to the Safer City Partnership's aims:

- Vulnerable people and communities are protected and safeguarded
- People are safe from violent crime and crime against the person
- People are safe and feel safe in the night-time economy.

Conclusion

16. The VAWG partnership continues to work together to deliver and enhance the City of London's response to DA and VAWG. This report has outlined some of the initiatives that have taken place over the past quarter, through events, training and awareness-raising.

Appendices

- City of London VAWG Strategic Action Plan 2019-2021

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City of London Violence Against Women and Girls Strategic Action Plan

October 2019- October 2021

This action plan has been developed in line with the City of London VAWG Strategy, DA Bill and the London Domestic Homicide Review (DHR) Case Analysis and Review of Local Authority DHR Processes.

The progress and completion of actions on the action plan have been impacted and delayed due to COVID-19. This has been reflected in the RAG rating. The City of London Corporation has been committed to tackling VAWG throughout the pandemic and members of the VAWG Forum have been continuing to work in partnership to raise awareness of services and support victims. Partners have adapted as the pandemic has presented new challenges and methods of working; in turn the action plan has adapted to ensure it aligns with these changes.

1. People are prevented from becoming victims of VAWG.

Appropriate education and training will be provided to schools and professionals within the City of London to ensure that, where possible, the City Corporation can prevent VAWG from occurring. Preventative work will be implemented through education within schools, training for City Corporation staff and professionals providing support services and supporting businesses to ensure they are promoting the importance of the welfare of employees.

Key Actions	Deadline	Outcome	Responsibility/ Lead	Notes	RAG rating	Continued actions from 20/21 to 21/22
Achieve DAHA accreditation. 1. Policies & Procedures	October 2021 Delayed due to COVID-19	DAHA accreditation for all our estates	AF and LG	Update on the progress at each meeting.	GREEN	Ongoing Deadline dependent on

<ul style="list-style-type: none"> 2. Case Management 3. Risk Management 4. Inclusivity & Accessibility 5. Perpetrator Management 6. Partnership Working 7. Training 8. Publicity & Awareness 	(To be included in 2021-2023 action plan)	achieved by 2020				resourcing from housing
Compulsory training to be embedded within the training schedule for the City of London housing estate staff and delivered regularly- as a recommendation from the City of London Serious Homicide Review in 2015.	February 2020 COMPLETE	All staff and managers required to attend training	AF and LG	This has been embedded however the training schedule has been postponed due to Covid-19	COMPLETE	Ongoing Domestic abuse training is delivered yearly to all housing staff.
Complete assessment to understand the	September 2021 Delayed	Through case audits and	AF and LG	Virtual training is scheduled	GREEN	Ongoing

impact of the training in practice terms.	due to COVID-19	feedback forms to staff.		for June- this action will take place following this training.		Feedback is collected from staff when they complete the training.
To have regular data collection from members of the forum to ensure the work we are doing is specific to the data we are seeing for the City. Members should also provide updates on targets for the services delivered in the CoL.	Ongoing-quarterly updates Forum are currently developing a standardised dataset.	To have a multi-agency dataset that informs strategic planning across the partnership	All	All members to send quarterly datasets to FIB The forum are currently reviewing the dataset.	GREEN	Ongoing The community safety team have a dedicated resource to develop this work from November 2021-March 2022
Work with neighbouring boroughs to engage religious leaders in raising awareness of VAWG issues. A way of engaging the whole community.	July 2021-Delayed due to COVID-19	Update report to come to the partnership on this work. Engage with 5 Prevent Coordinators in	Specialist Bangladeshi Advocate-Solace AF/AB	Part of this work can be completed by the specialist Bangladeshi Advocate	GREEN	Ongoing The Specialist Bangladeshi Advocate is now in post and developing this as part of

		neighbouring boroughs.		when in post.		the community engagement.
Invest time to understand dynamics of community groups that are already running within the CoL (such as the Islamic Women's Group and LGBT Network), providing awareness sessions to develop their understanding of DA.	October 2021- Delayed due to COVID-19 (To be included in 2021-2023 action plan)	Running article in the CoL estates resident's newsletter engaging with different community groups and promoting specialist services.	AF	Community groups have not been meeting during the COVID-19 pandemic. This will be actioned when face to face meetings resume.	AMBER	
Working with hotels to ensure their staff know how to respond to CSE/DA/SV/modern slavery.	February 2020 COMPLETE	30 hotel representatives to attend the event. 10 hotels to attend the	AF and CoLP	Joint work with Shiva and CoLP	COMPLETE	Ongoing CoLP provide a quarterly newsletter to hotels around vulnerability. A vulnerability conference is

		Good Night Out training.				planned for 2022.
Delivering a campaign to raise awareness of sexual harassment and abuse in the night-time economy.	November 2019 COMPLETE	Evaluation report will be written in February 2020 to evidence impact of the campaign	AF and Hackney Council	Launch campaign for VAWG 10 days of action. Joint campaign with Hackney Council.	COMPLETE	
Deliver training to licensed venues on sexual harassment and abuse in the night-time economy.	June 2021 Delayed due to COVID-19	Feedback forms from the training evidence that the participants feel better prepared and informed to respond to and support incidents of sexual	AF and Good Night Out Campaign	3 out of 10 sessions have already been delivered. 3 sessions scheduled for June/July.	GREEN	Ongoing Final 4 dates will be delivered one a month in November 21, January, February and March 22.

		harassment and abuse.				
GPs within the catchment area for CoL residents to receive DA training and information about the CoL MARAC and how to refer. Ensure they are using third party interpreters.	Ongoing COMPLETE	Nia (IRIS) to provide update at forum on training delivered to GPs	IRIS		COMPLETE	Ongoing GPs receive regular domestic abuse training and information from IRIS.
Distribute information to private GPs about support services for CoL workers and awareness on DA and MARAC.	October 2021	Feedback from GPs about domestic abuse to understand their challenges and good practice.	Public Health AF		AMBER	
A presentation to be delivered to Age UK and Adult Social Care around DA in a cared for relationship to highlight DA and how they should respond.	June 2020 COMPLETE	Train all staff from Age UK and adult social care working in the City.	Age UK, Adult Social Care AF		COMPLETE	

		L&D to report how many social care staff have received domestic abuse training.				
Review the CoL Corporation DA policy to ensure it is up to date.	April 2020 COMPLETE	Staff survey indicating employees are aware of the DA policy.	AF and HR		COMPLETE	
Ensure the CoL is working in line with the DA Bill and legislative changes.	TBC when bill is published	The CoL is working in line with the legal framework of the DA Bill.	AF and CP	This action will be progressed when the DA Bill is published.	GREEN	Ongoing AF delivered presentation to the VAWG Forum, updating the partnership on the changes.
The City and Hackney Safeguarding Children Partnership	September 2021-	All Partners will have greater awareness of their own and	City and Hackney Safeguarding		AMBER	

to lead on a review of Domestic Abuse against the findings of the national multi inspectorate Joint Targeted Area Inspection report of DV.	Delayed due to COVID-19	each others local safeguarding systems / processes in terms of identifying and responding to cases of domestic abuse involving children	Children Partnership			
Work with schools within the CoL to ensure they have access to training and awareness sessions on domestic abuse, consent and healthy relationships.	May 2021	5 sessions to be delivered across the City of London schools.	AF and AB		GREEN	Ongoing Solace Women's Aid delivering Protect Our Women (POW) 10 week programme to the Aldgate School in October 21. Once complete, the programme

						will be evaluated to measure impact and consideration given to running further programmes.
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2. People affected by VAWG have access to support services.

Ensuring the safety and effective protection of people affected by VAWG is paramount. Integral to this is service users being aware of how to engage with services and for the City to be clear its support services are accessible, and people know what they are going to get when they do.

The services and support that the City Corporation offers to people who are affected by VAWG is a crucial part of the VAWG Strategy and action plan. The action plan will encourage and promote for partner agencies to engage in joint campaigns across the community within the City of London.

Key Actions	Deadline	Outcome	Responsibility/ Lead	Notes	RAG rating	Continued actions from 20/21 to 21/22
Engaging businesses to promote support for people	January 2021 COMPLETE	Update to forum on DA awareness stalls and	AF/ CoLP AB	Support services have been promoted to businesses	COMPLETE	Ongoing The partnership are engaging

<p>experiencing DA. (London DHR Case Analysis and Review indicates in 54% of DHR cases employers knew abuse was happening).</p>		<p>communication with businesses.</p>		<p>throughout the pandemic through the Business Healthy newsletter and social media.</p>		<p>with businesses as part of the 16 Days of Action Against VAWG from 25/11/21- 10/12/21</p> <p>The partnership to deliver 'safety in the City' presentations to businesses including UBS, Lloyds of London, Broadgate Circle and Savills from October- December 21</p>
<p>Engage the 'hidden</p>	<p>October 2021-</p>	<p>10 partner agencies to</p>	<p>AB, AF and ER</p>	<p>Delayed due to COVID-19 and</p>	<p>AMBER</p>	

workforce' in support and services available to City workers- joint work with LAWRS.	Delayed due to COVID-19 (To be included in 2021-2023 action plan)	include a link for the Spotting the Signs toolkit on their website.		significant disruption to CoL workforce.		
Develop a campaign to raise awareness to the general public of the 'hidden workforce' and the issues they experience whilst at work.	October 2021- Delayed due to COVID-19 (To be included in 2021-2023 action plan)	Provide an update report on the impact of the campaign	AB and AF	Delayed due to COVID-19 and significant disruption to CoL workforce.	AMBER	
Translate the 'Spotting the Signs' toolkit to Spanish and Portuguese.	December 2019 COMPLETE	Those that do not speak English or English is not their first language can	ER	Does this need to be developed into other languages?	COMPLETE	

		access the toolkit.				
Edit the translated text into the format of the Spotting the Signs toolkit. Disseminate to service users.	May 2021- Delayed due to COVID-19	10 partner agencies to include the translated toolkit on their website.	AR		GREEN	
Make training available and easily accessible for professionals within the CoL on VAWG by promoting the City and Hackney Safeguarding Children Partnership training. Ensure this includes coercive control.	Ongoing COMPLETE	L&D to report how many City Corporation staff attend the training to identify if it is easily accessible.	AF and CoL Learning and Development		COMPLETE	
Promotional work and training around the MARAC- to	Ongoing COMPLETE	An increase in referrals to the MARAC. Aim to reach 10	AB		BLUE	Ongoing Training delivered to

ensure agencies understand how to refer, when to refer and what it does. SafeLives estimate that the CoL should have around 10 cases per year heard at the MARAC (last year it was only 5).		cases per year as SafeLives estimate.				Early Help Providers Forum in October 21
Training to professionals on the DASH, high risk factors and when a CoL MARAC referral should be made. (Understanding needed on the different threshold of CoL MARAC to other London Boroughs).	Ongoing COMPLETE	Increase in MARAC referrals. Deliver training to 50 professionals.	SB and AB		COMPLETE	
Domestic abuse refresher sessions	September 2020	50 professionals	AF		COMPLETE	

delivered to professionals in preparation for the increase in DA reports post-lockdown.	COMPLETE	working within the City to be trained virtually.				
Create flowchart for the Sanctuary Scheme to make referral pathways clear.	November 2020 COMPLETE	Sanctuary Scheme to be discussed as an option at every MARAC. All partners to have a clear understanding of the Sanctuary scheme referral process.	AF and SC	This has been circulated to partners and accessible on E-CINS and the CoL website.	COMPLETE	Ongoing Referral pathway updated October 21
To create a script for adult and children's social care to use when doing initial assessment. To ensure they	October 2021	Continuity across adult and children's social care when completing risk assessments.	AF and RG	Virtual DA training has been delivered to social care teams.	AMBER	

know what questions to ask and to ensure they are not missing out important information.		This is a City of London requirement and must be completed with any assessment.				
Training and awareness on Modern Slavery (MS) to vulnerable adolescents.	October 2021	More awareness from young people how to keep themselves safe.	PD	This work will be incorporated into the broader keeping safe work. AF will attend MDS train the trainer course to deliver training to professionals. This will be delivered to the cadets in September/October	GREEN	Ongoing MS insight hour delivered in October 21-40 professionals attended.
Partners to be aware of the Continuum of Needs Model when working with families with	Ongoing	All partner agencies will know when and how to refer cases to	CP		GREEN	

<p>children, when domestic abuse and /or sexual violence is identified as a risk factor, and to take a lead professional role or refer to the CoL Children and Families Social Care and Early Help Service dependent upon the presenting needs.</p>		<p>Children Social Care and Early Help</p>				
<p>Ensuring that the principles of Making Safeguarding Personal, when dealing with domestic abuse and sexual violence regarding adult safeguarding issues, are evident in the practice and</p>	<p>Ongoing</p>	<p>The voice and wishes of service users will be clearly evident in the direction and outcome of all safeguarding referrals to Adult Social Care that have a domestic</p>	<p>CP</p>		<p>AMBER</p>	

recording of interventions by all partners. Adult Social Care to provide update to the VAWG Forum		abusive feature as part of the identified risk factor				
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3. Perpetrators are held to account.

Due to the nature of crimes under VAWG, often the responsibility is placed on the victim to make changes to their life to escape or prevent violence and abuse. This priority will aim to address this issue and hold the perpetrators accountable to their actions, ensuring there are appropriate enforcements in place. Services will be identified to support people and specialist training will be offered to service providers who work with perpetrators in order to be skilled and confident to engage and champion the positive outcomes of perpetrator programmes.

Key Actions	Deadline	Outcome	Responsibility/ Lead	Notes	RAG rating	Continued actions from 20/21 to 21/22
Campaign aimed at perpetrators around coercive control.	October 2021 Delayed due to COVID-19 (To be included in	10 partner agencies to disseminate materials to their service users and feedback to the	AF/AB and AR	Focus at present has been on promoting DA/VAWG services.	RED	

	2021-2023 action plan)	forum with engagement.				
Encourage young people to join the cadet's if they have experienced or perpetrated DA. (This could be to reduce the number of child-parent DA cases in CoL).	Ongoing-Delayed due to COVID-19	To discuss this option at MARAC when a young person is involved.	SH	Process currently being explored.	GREEN	
Clarity on who will fund a perpetrator programme when there is no involvement from the police or social care.	July 2021	To source funding streams for perpetrator programmes when needed.	Head of Community Safety and CP	AF is in discussion with Hackney council to spot purchase programmes when they are required.	AMBER	
CoL social care to develop links with	July 2021	CoL social care to fund 3 perpetrator	CP	AF is in discussion with Hackney council to spot	GREEN	

perpetrator programmes to be commissioned if needed.		programmes per year.		purchase programmes when they are required. Hackney Council can deliver Safe and Together model training to City social workers.		
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4. Additional actions from 2021

This section was added in November 2021 outlining actions which have taken place during 2021 and are ongoing. These actions are not captured within previous sections of this CoL VAWG Action Plan October 19- October 21.

Key Actions	Deadline	Outcome	Responsibility/ Lead	Notes	RAG rating
Vulnerable Victims Advocate additional 3 days per week to increase service to a full time post, increasing	Funded until March 2022	Increase in referrals to the service.	CoLP		GREEN

levels of community engagement undertaken.					
CrimeStoppers 'Hidden Harms' campaign	July 2021	Increase in number of domestic abuse police reports	CrimeStoppers CoLP		GREEN
Ask for Angela campaign launched within the City of London	October 2021				GREEN
Welfare and Vulnerability Engagement (WAVE) training delivered to licensed venues.	November & December 21	Licensed venues are trained to respond to vulnerable people in the venue.			GREEN
Coordinated community response to concerns and	January 21	30 sessions on domestic abuse awareness are delivered to			GREEN

disclosures of domestic abuse made by Afghan refugees		Afghan refugees.			
Home Office Safer Streets funding for City Corporation, City Police, St Johns Ambulance and Victim Support to run Night Hubs in November and December-providing a place of safety for the community, particularly women and girls.	December 2021		AF CoLP	Night Hubs started on the 12 th November	GREEN
Planned events for the City of London's	25 th November - 10 th December 21		AF CoLP	Events include: partnership vulnerability surgeries, VAWG	GREEN

response to 16 Days of Action Against VAWG.				insight hour, internal comms campaign for CoL and CoLP, 'coercive control' article within CoL estates resident newsletter.	
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VAWG Forum Attendance List

Name	Initials	Organisation	Title
Jessica Wood	JW	Homerton University Hospital NHS Foundation Trust	GP MARAC Liaison Nurse
Irene Willie	IW	Homerton University Hospital NHS Foundation Trust	Named Nurse Child Protection (Community)
Anna Rice	AR	City of London Police	DI Public Protection
Pat Dixon	PD	DCCS CoLC	Service Manager (Safeguarding & Quality Assurance)
Simon Shum	SS	Age UK East London	Community Services Manager

Helen Evans	HE	Toynbee Hall	City & East London Advice & Wellbeing Manager
Rory McCallum	RM	City & Hackney Safeguarding Children Partnership	Senior Professional Advisor
Monica Patel	MP	DCCS CoLC	Senior Commissioning Manager
Louise Ratcliffe	LR	City of London Police	Senior Analyst
India Gosh	IG	City of London Police	Analyst
Liam Gillespie	LG	DCCS CoLC	Head of Housing Management
Graeme Hodgkinson	GH	Westminster Drug Project	Service Manager & Safeguarding Lead
Cheyenne May	CM	Westminster Drug Project	Health & Wellbeing Practitioner
Chris Pelham	CP	DCCS CoLC	Assistant Director People
Claire Belgard	CB	Tower Hamlets	
Sinead Collins	SC	DCCS CoLC	Advice & Homelessness Officer
Diane Beresford	DB	CCG/NHS	
Eilana Ricciardi	ER	LAWRS	VAWG Advice Manager
Gena Nelson	GN	Guinness Partnership	Tenancy Enforcement Caseworker
Karen Rider	KR	Guinness Partnership	Domestic Abuse – Service Improvement

			(Tenancy Enforcement Caseworker)
Gill Herd	GH	Solace – Women’s Aid	Senior Manager - Partnerships
Jim Ashbury	JA	Prospects	
Jodie Woodward	JW	Nia	
Lauren Walker	LW	DCCS CoLC	Housing
Michael Carver	MC	The Royal London Hospital	Lead Nurse for Violence Reduction – Emergency Care and Trauma
Myriam Bell	MB	LAWRS	
Nicola McDonald	NM	City of London Police	FIB - Analyst
Peter Kelley	PK	Galop	Galop DV Lead
Rebecca Bennet	RB	St Bart’s Health - NHS	
Shania Zaman	SZ	City of London Police	FIB
Sharon Herbert	SH	City of London Police	Youth Officer
Trish Adams	TA	Central Criminal Court	Probation Officer
Ellie Ward	EW	DCCS CoLC	Integration Programme Manager
Rachel Green	RG	DCCS CoLC	Service Manager (Children & Families)
Sofia Sadiq	SS	DCCS CoLC	Interim Communications Manager
Ali Burlington	AB	CST CoLC	Community Safety Officer
Shabana Begum	SB	Victim Support	Senior IDVA

Ayesha Fordham	AF	CST CoLC	DA, Vulnerability and Risk Policy Officer
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Committee:	Date:
Safer City Partnership Strategic Board	29/11/2021
Subject:	Public
Safer City Partnership Review	
Report of:	For Decision
Andrew Carter – Director of Community and Children’s Services, City of London Corporation	
Author:	
Valeria Cadena – Community Safety Manager, City of London Corporation	

Summary

This report sets out proposals to undertake a review of the Safer City Partnership to ensure the public authorities that are partner to it continue to fulfil the duties expected of the partnership. In the context of its Governance Review the City Corporation will also review the scrutiny arrangements for the partnership’s work.

Recommendation

Members are asked to:

- approve the proposed review of the Safer City Partnership.

Main Report

Background

1. The Crime and Disorder Act 1998 imposed a duty on certain key public sector bodies to work as a “partnership” to make places safer. The partnership is the collective term for those public bodies – the “responsible authorities” - required to work together to formulate and implement strategies for the reduction of crime.
2. The responsible authorities under the Crime and Disorder Act s5 are:
 - local authority
 - probation services
 - chief officer of police
 - fire and rescue authority
 - clinical commissioning group

3. Under the relevant regulations a “strategy group” must be established, responsible for preparing strategic assessments and preparing a partnership plan on behalf of the responsible authorities. The partnership plan is required to contain the statutory strategies:
 - for the reduction of crime and disorder in the area (including anti-social and other behaviour adversely affecting the local environment);
 - for combatting the misuse of drugs, alcohol and other substances in the area
 - for the reduction of re-offending in the area
4. The strategy group must hold one or more public meetings during each year and such meetings must be attended by persons who hold a senior position within each of the responsible authorities. Otherwise, meetings are a matter for the responsible authorities or the strategy group (depending on the arrangements in place governing meetings).
5. The Police and Justice Act 2006 includes crime and disorder scrutiny as one of the functions the local authority must ensure its scrutiny arrangements cover. Such arrangements include ensuring the local authority has a Crime and Disorder Committee with the power to review and scrutinise and make reports or recommendations regarding the exercise of the responsible authorities’ crime and disorder functions.
6. In the City of London, the Safer City Partnership (SCP) and a Crime and Disorder Scrutiny Committee were established to meet these duties and expectations.

Current Position

7. The requirements placed upon the responsible authorities have been subject to amendment and addition. Proposals in the Police, Crime, Sentencing and Courts Bill before parliament seek to further amend the Crime and Disorder Act 1998 to require the crime and disorder reduction strategies prepared by responsible authorities to address two further matters: namely preventing people from becoming involved in serious violence in the area; and reducing instances of serious violence in the area.
8. Alongside such changes the City Corporation is undertaking a review of its governance.
9. As such it is timely for the responsible authorities and other parties represented on the Safer City Partnership to participate in a review of the current governance arrangements. The aim will be to ensure the partnership

and its strategy group acts to deliver the duties placed upon it, and governance framework supports the breadth of its functions.

Proposals

10. It is proposed that the City Corporation's Department of Community and Children's Services lead this review – including an audit of activities - in consultation with the responsible authorities, and through engagement with wider partners. This will inform proposed structures and terms of reference for the approval of the responsible authorities with statutory responsibilities in respect of the partnership plan of the Safer City Partnership.
11. The City Corporation - as local authority - has sole responsibility for the Crime and Disorder Scrutiny Committee, and therefore any review or recommendations in relation to its functioning or membership will be for the decision of the Court of Common Council.
12. Changes to the functioning of the Safer City Partnership that may arise from this review are for the responsible authorities to decide. Proposals setting out any such changes will be set out in a report to those authorities in the January 2022.

Conclusion

13. Through the work of its partners, the Safer City Partnership helps ensure that the Square Mile is a safe place for people to live, learn, work and visit. Its review will ensure it continues to deliver its work in an effective and efficient manner, securing the duties placed upon it.

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